Household Emergency Planning

Renfrewshire Council

Key Contact Information

In an emergency always dial 999
when there is a risk to life and property.

Renfrewshire Council contacts

Renfrewshire Council Contact Centre: **0300 300 0300**

Monday to Thursday from 8:45am to 4:45pm
Friday from 8:45am to 3:55pm

email: customerservices.contact@renfrewshire.gov.uk

Other useful numbers

Police Scotland Non Emergency: **101**

NHS 24: **111**

Power cut reporting, Scottish Power: **105**

Gas leak reporting, Scottish Gas: **0800 111 999**

BT Openreach: **0800 023 2023**

Scottish Water: **0800 0778 778**

Resident Contacts

Mobile:

Landline:

Next of Kin:

Work:

Home Insurance:

Doctor:

Car Insurance:

Factor / Landlord:

Neighbour:

Household Plan

Where will I go if I am evacuated from my house?

Who will pick the children up from school?

Where will I meet family members?

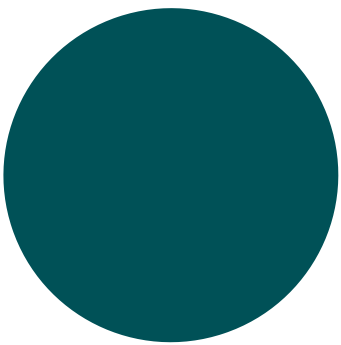
Where do I switch off my electricity in my property?

Where do I switch off my water supply?

Is my property supplied with gas and can this be safely turned off?

What to do in an Emergency

- Try to remain calm, reassure others and think before acting
- Make sure 999 has been called if there has been injury or a threat to life
- Do not put yourself or others in danger and always follow the advice of the emergency services
- Have a prepared “grab bag” to take with you in the event of an emergency requiring evacuation
- When it is safe to return home, ensure windows are open to provide fresh air before gas, electricity and water supplies are reconnected.





Emergency Grab Bag

Prepare a “grab bag” to take with you in the event of an evacuation.

- A **radio** with spare batteries or a wind up radio
- A **torch** with spare batteries or a wind up torch
- **Sleeping bag / roll mat / duvet**
- **A First Aid kit**
- **Copies of important documents;**
  like birth certificates, insurance policies and this plan
- **Bottled water and ready to eat food** (tinned food), with a can opener if required. Enough for 3 days if trapped at home.
- **Toiletries, sanitary supplies**
- **Prescribed medication**
- Playing cards, games/some form of entertainment
- **Any special equipment for infants or the elderly**
- **Mobile phone and charger**
- **Cash/credit cards**
- **Spare clothes/blankets**
- **Home/car keys**

Notes

Household Emergency Planning

In the event of an emergency, it is important you and your family make the best decisions and preparations to take care of yourselves.



