

## CONFIRMATION OF EFFICIENCIES DELIVERED IN 2017-18

1	<b>Local Authority Name</b>	Renfrewshire Council
2	<b>Total cash efficiency achieved for 2017-18 £'000</b>	£3.116m
3	<p><b>Summary of efficiency activity e.g.</b></p> <p>The main initiatives the local authority has taken over the year to ensure a strategic approach to increased efficiency and productivity and the improvements achieved in these areas.</p> <p>The main information that the local authority uses to assess productivity, service quality and performance and how the scope, usefulness or reliability has been improved during the year.</p> <p>Specific steps the local authority has taken during the year to improve collaboration and joint working to deliver efficient and user-focussed services and the improvements achieved.</p>	<p>Renfrewshire Council has a strong commitment to efficient government. The Corporate Management team (CMT) undertakes a strategic overview of savings workstreams, via the "Better Council Change Programme"</p> <p>Workstreams progressed in 2017/18 include:</p> <ul style="list-style-type: none"> <li>• Energy efficiency measures to reduce the councils carbon footprint and limit the consumption of energy.</li> <li>• Better Council – review of sales, fees and charges in conjunction with a Scotland wide benchmarking review.</li> <li>• Improved Facilities Management arrangements resulting in reduced costs.</li> <li>• Better Council - Overtime cost reductions.</li> <li>• Better Council – Improvements in the customer digital portal.</li> </ul> <p>The Council has a robust performance management in place, which ensure that performance is monitored rigorously by corporate and service level management teams and scrutinised by elected members through governance mechanisms. SPI and LGBF Returns are now submitted and reported to the Improvement Service over a phased timeline. To ensure the reliability of the indicators a standardised verification procedure is in place.</p> <p>The performance of councils services, based on considerations such as quality, cost and satisfaction of service users is monitored through a number of mechanisms including: external validation of services through for example inspections of schools, pre 5 establishments and registered care services; 6 monthly reporting to the Leadership Board on progress relating to the implementation of the Council Plan; quarterly performance reports scrutinised by the Corporate Management Team; 6 monthly reports to relevant policy boards in relation to Service Improvement Plans and related performance scorecards; detailed consideration of aspects of performance such as complaints handling by the relevant policy board or Audit, Risk and Scrutiny Board; and operational performance reporting at a service level, including business plans monitored by policy boards.</p> <p>The Local Government Benchmarking Framework (LGBF) brings together performance indicators covering information about a wide range of key services such as education, housing and adult social care.</p> <p>In February 2018, the validated 2016/17 LGBF data was formally published. There are 75 indicators within the LGBF suite of performance indicators. Of these 64 national indicators (where current data is available)</p> <ul style="list-style-type: none"> <li>• 44 indicators (69%) have improved since last year or have remained relatively unchanged (39 improved, 5 remained the same); and</li> <li>• 20 indicators (31%) have declined in performance.</li> </ul> <p>Renfrewshire Council received their Best Value Assurance</p>

		<p>report in August 2017. It commended the Council on:</p> <ul style="list-style-type: none"> <li>• Progress since the previous Best Value Audit;</li> <li>• Evidence of improving service performance; and</li> <li>• Effective financial plans and a record of sound financial management.</li> </ul> <p>Renfrewshire Council actively participates in shared service arrangements e.g. Waste Facilities and a shared Civil Contingencies Service as well as progressing major collaborative infrastructure investment opportunities through the Glasgow and Clyde Valley City Deal.</p> <p>Statutory Performance Indicators, for each service's improvement plan and the CMT Quarterly Scorecard.</p> <p>Audit activity undertaken by Audit Scotland and other scrutiny organisations as part of the council's shared risk assessment has resulted in the Local Scrutiny Plan, which highlights no significant risks.</p>
4	<p><b>Breakdown of efficiency saving by Procurement, Shared Services or Asset Management £'000</b></p> <p>(only where relevant – not all efficiencies will fall into these categories, so the figures here do not have to match the overall total).</p>	Procurement = £101k
		Shared Services = £70k
		Asset Management = £1,400k
5	<p><b>Evidence:</b> What performance measures and/or quality indicators are used to ensure that efficiencies were achieved without any detriment to services?</p>	<p>See comments above. Renfrewshire Council has a suite of Statutory Performance Indicators associated with each of it's service department's Service Improvement Plans and the CMT Quarterly Scorecard which reflects Council priorities.</p>

Signed ..... (Chief Executive or equivalent)

Signed (if applicable)..... (Council Leader or equivalent)

Date .....