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Technology Enabled Care Service (TECS)



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This little button could save your life...

Your alarm puts you in touch with our professional staff 24 hours a day—so there is no need to worry about being alone or at risk in your own home.

You will get a personal pendant (neck or wrist worn) that works in your home or garden (distance will be confirmed following range test at installation). At the press of a button you have a 24 hour link to our friendly professional responder team via our control centre.

So whatever your worry or concern our staff will call a doctor, emergency services, a relative or friend, or just be there to give reassurance—day or night.

Who can use the service?

- You can be any age
- Live within Renfrewshire
- You may need short term reassurance or assistance whilst recovering from injury or operation
- You may have a long term condition
- You are a concerned carer
- You may feel vulnerable or isolated in your own home
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Do I need any special adaptations?

All you need to get a Renfrewshire Community Alarm installed is:

- A modern telephone socket that accepts incoming and outgoing calls
- An electrical socket on the same wall (within 3 meters avoiding trailing wires)
- Two key holders within Renfrewshire. Alternatively a key safe or the community alarm service can hold a key

Upgrading your alarm system to include Telecare Sensors

Additional sensors to assist with risks within the home can be assessed for and added onto your package as follows:

- Smoke Alarms
- Heat Sensors
- Flood Detectors
- Bed Sensors
- Fall Detectors
- Door Contacts
- Pill Dispensers
- Pressure Mat
- P.I.R Sensor
- One Touch Safe Walking Device (GPS Monitor supporting safe walking)
- I-Care Service—Assessment Tool (Monitoring activity via the website)

Please speak to your allocated Care Manager to discuss or contact Asert Team.

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Charges

There is an annual charge for an alarm of **£180.96** (a rental cost of **£3.48** per week). This includes all maintenance costs. Please note that loss or damage to rented equipment is chargeable.

Referring for Services

To refer for a community alarm & telecare service call the Asert Team on 0300 300 1380.

You will be asked a number of questions and your request will be passed to the Community Alarm team to make contact with you to arrange installation.

Community Alarm and Telecare Service General Enquiry Number: 0141 618 2584.

www.renfrewshire.gov.uk/telecare

“It gives peace of mind and reassurance that Dad has equipment in his hour of need!”

Quote from service user Customer Satisfaction Survey

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