



Renfrewshire

Community Safety

Partnership



Renfrewshire
Council

What do we do?

Our job is to make Renfrewshire a safer and cleaner place for people to live in, work in and visit.

We work with a range of partners, including:

- Police Scotland
- Scottish Fire & Rescue Service
- Renfrewshire Health and Social Care Partnership
- The Children's Reporter
- The Procurator Fiscal
- Engage Renfrewshire
- St Mirren FC

"Someone keeps dumping junk at the end of our lane. It's driving me crazy!"

Safer Renfrewshire

We deal with complaints about anti-social behaviour, such as:

- Neighbour disputes
- Drug dealing
- Domestic noise
- Youth disorder
- Vandalism
- Graffiti
- Dog nuisance
- Pest control

Team up to Clean Up

Community and local groups play a vital role in keeping our towns, villages and countryside clean and tidy.

A local clean up is a great way to improve your neighbourhood and gets everyone in your community together.

If you are having a community clean up, please let us know via our dedicated number on 0300 300 1375 which operates between 11am–10pm (Sun–Thurs) and 1pm–12am (Fri/Sat) or email: wardens.es@renfrewshire.gov.uk

If you would like to coordinate your own community clean up please contact us and we will provide you with:

- waste bags
- litter pickers
- high-vis vests
- protective gloves
- graffiti removal kits
- and we will remove all of the litter after it has been collected.

IMPORTANT: Needles (Sharps)

Please note that members of public, or Clean Up Teams should NOT pick up needles or glass. If a needle is found, please contact the Wardens Service on 0300 300 0300 detailing the location and they will arrange for safe removal.

Who are Renfrewshire Community Safety Partnership?

Wardens carry out patrols and respond to community safety and environmental crime issues throughout Renfrewshire.

Our operating hours:

Summer

Monday to Thursday, 8am–11pm

Friday to Saturday, 8am–12midnight

Sunday, 12noon–11pm

Winter

Monday to Thursday, 8am–10pm

Friday to Saturday, 8am–12midnight

Sunday, 11am–10pm

Animal Wardens investigate complaints about stray and nuisance dogs and work with other partners to deal with dangerous dogs.

Pest Control Officers carry out treatments on a range of pests.

They deal with complaints and offer information and general advice on: bed bugs, beetles and other household insects, rodents including mice and rats, wasps, cockroaches and fleas.

Further information and advice is available at www.renfrewshire.gov.uk/pestcontrol

Public Health Technicians investigate and addresses issues of household waste within private sector, owner occupied dwellings.

Mediators help neighbours who are having disputes to resolve their differences amicably.

Youth Officers work with young people involved in anti-social behaviour to reduce youth disorder, and raise awareness through school talks.

They also work with the Street Stuff youth project to divert young people into more meaningful activities.

For further information please visit www.renfrewshire.gov.uk/streetstuff

Investigators deal with serious cases of antisocial behaviour which have not been resolved by early intervention, including the private housing sector.

If the problem persists, legal options can be considered such as an Antisocial Behaviour Orders (ASBO) and eviction.

"My neighbour wants me to cut down a tree in my garden but I don't want to."

Our **Investigators** will also investigate domestic noise complaints and if the noise exceeds permitted levels, a warning notice may be issued.

Failure to comply with a warning notice may result in a £100 fixed-penalty notice. The team can be reached Monday to Thursday 8.45am to 4.45pm, Friday 8.45am to 3.55pm, Friday and Saturday 8pm to 4am on 07768 988186.

"There's dog dirt in the kids' swing park again. It's really annoying me!"

"My neighbours are having loud parties every night, I can't take it any more!"

Useful Contact Numbers

Police Scotland:
101

Crimestoppers:
0800 555 111

Scottish Fire & Rescue Service:
0141 889 2222

Childline:
0800 11 11

Victim Support Renfrewshire:
0141 887 0328

Citizen's Advice Bureau:
0141 889 2121

Engage Renfrewshire:
0141 887 7707

Social Work out-of-hours
emergencies:
0300 343 1505

Always dial 999 in an emergency.



Noise Complaints
07768 988186

Mon–Thurs,
8.45am–4.45pm
Fri, 8.45am–3.55pm

Out of Hours service
8pm–4am Friday
and Saturday night.

Outwith these hours notify Wardens Service
on 0300 300 0380 or Police Scotland on 101

Keep this card handy
if you need to contact us.

Renfrewshire Council

Cotton Street

Paisley PA1 1BR

For further information or assistance please contact us on

Tel: **0300 300 0380**

Email: **customerservices.contact@renfrewshire.gov.uk**

Website: **www.renfrewshire.gov.uk**

Wardens Service
0300 300 0380

Monday to Thursday, 8am–10pm
(11pm in Summer)

Friday & Saturday, 8am–12 midnight

Sunday 11am–10pm
(12noon–11pm in Summer)



Renfrewshire
Council