



#ourRenfrewshire

Our Renfrewshire: Local Outcome Improvement plan Annual Report 2018-2019

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Preface

This is the Annual Report 2018/19 of Renfrewshire Community Planning Partnership.

It describes the progress of Renfrewshire's Community Planning Partnership over 2018-19 and gives practical examples of how partners are working together to make a difference locally.

Our Renfrewshire, the Community Plan for 2017-27 is Renfrewshire Community Planning Partnership's Local Outcome Agreement and Locality Plan.

About Community Planning

What are we?

All of our Community Planning Partners (public, private, voluntary organisations and groups) are working to make Renfrewshire a better place to live. We want to work with each other, and with communities, to provide the services that people want and need locally to make them as good as we possibly can.

Who are we?

Our partnership includes some organisations you will know well – Renfrewshire Council; Police Scotland; the NHS; Scottish Fire and Rescue, West College Scotland, University of West of Scotland: as well as – Scottish Enterprise; Renfrewshire Leisure; the Third Sector Interface called Engage Renfrewshire; Skills Development Scotland; Health and Social Care Partnership and the Department of Work and Pensions.

What are we trying to achieve?

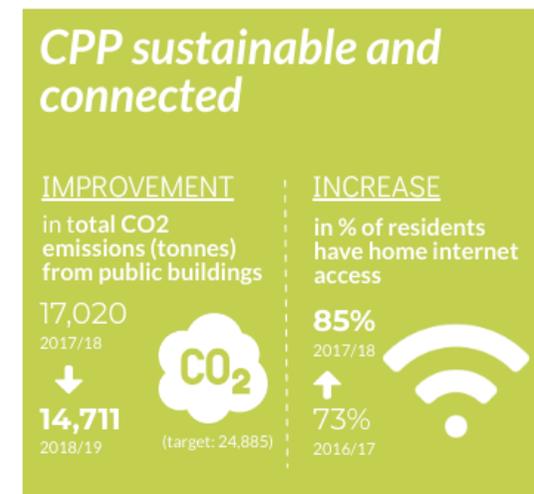
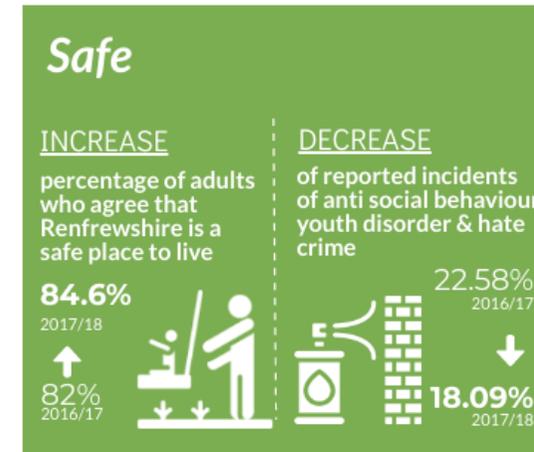
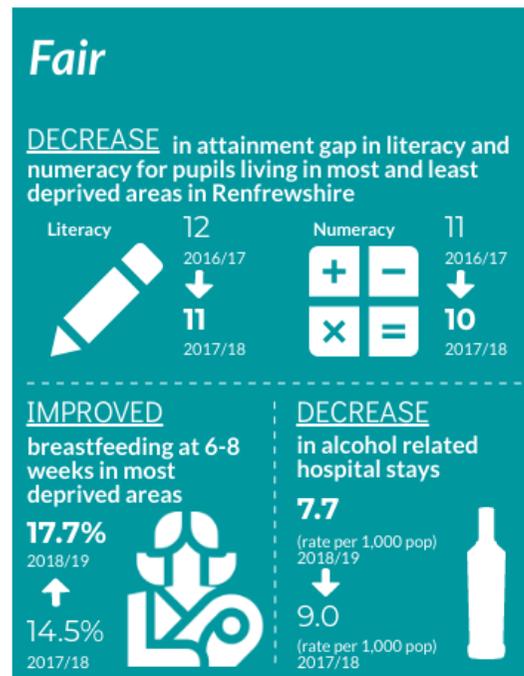
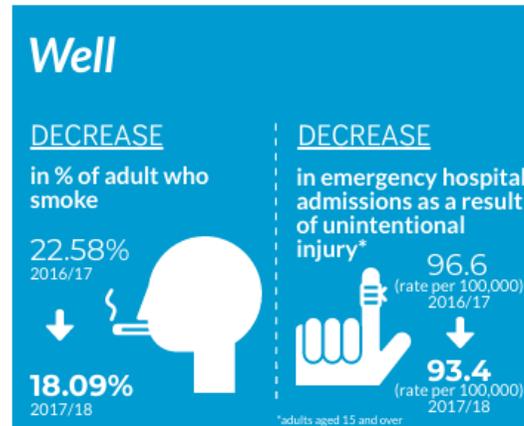
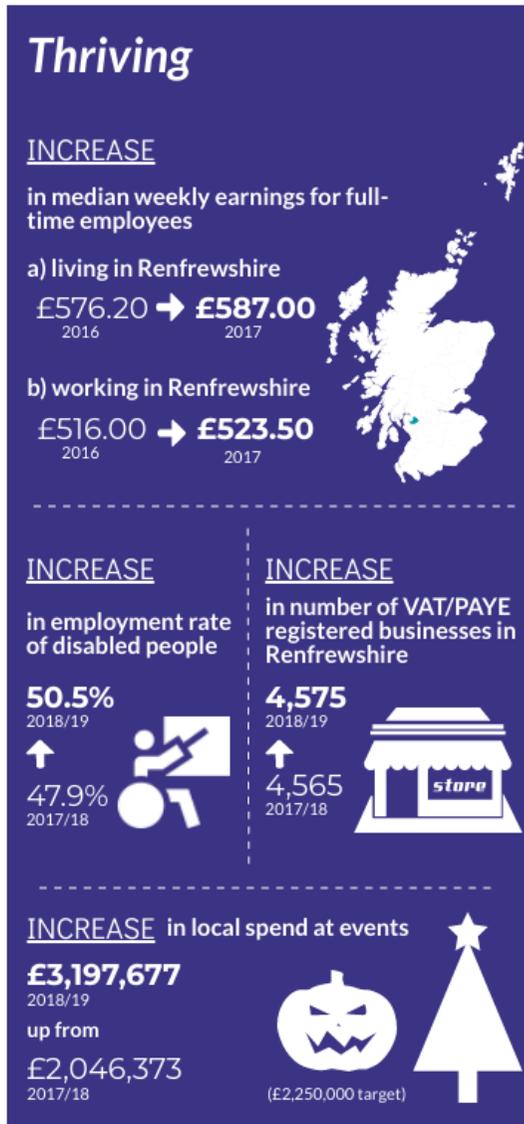
Our vision is:

“Working together to make Renfrewshire a fairer, more inclusive place where all our people, communities and businesses thrive”

Our aim is to work with communities to deliver better services locally to people and to reduce the inequalities across Renfrewshire by doing so.

How are we doing?

Below are some of the key areas where we have improved over the last couple of years. Please refer to Appendix 1 for detailed partnership performance breakdown, however a summary of key achievements is detailed in next sections.



Our Renfrewshire is Thriving

Maximising economic growth, which is inclusive and sustainable

Our priorities

- Growing our working age population by encouraging people to stay here, and attracting new people to settle here
- Identifying opportunities for economic growth across the City Region, and developing thriving and sustainable cultural, creative, digital and manufacturing sectors
- Achieving Inclusive Growth by making sure Renfrewshire's investment and opportunities deliver for all
- Equipping people with the skills and pathways to access opportunities and making sure people can access work which affords them an acceptable standard of living
- Making sure the infrastructure is in place to support growth in local economy and population (such as housing, transport and schools)
- Promoting a positive image and reputation of Paisley, and Renfrewshire as a whole, in Scotland, the UK and internationally

Key highlights:

The City Deal Team continues to make significant progress in all projects. It is anticipated that the City Deal project will create more than 2,300 jobs and inject £867 million into the regional economy. The core contracts have been awarded for the Advanced Manufacturing Innovation District Scotland and the **City Deal Glasgow Airport Investment Area** Infrastructure and construction will commence in 2019. Scottish Enterprise, Scottish Government and other key partners are working closely to ensure the benefits from Advanced Manufacturing Innovation District Scotland are maximised for Renfrewshire and its residents.

The Invest in Renfrewshire programme has supported approximately 300 new business start-ups; delivered 100 Business Gateway workshops with 287 attendees and; 14 Digital Boost workshops with over 700 attendees over 2018/19. Renfrewshire Leisure's Digiteers project provides one-to-one digital skills coaching to learners, with over 90% being job seekers. To further support economic growth, the recently approved Start-up Street initiative will see vacant Renfrewshire Council-owned units on Paisley's George Street adapted into a range of low-cost, high-quality digitally-connected workspaces. The Local Government Benchmarking Framework Indicator Profile, which rates the performance of all Scottish councils recognised that Renfrewshire Council continue to be a leading local authority for employability over the last 2 years with the best figures for getting people into employment

Work is ongoing to deliver a **Renfrewshire Economic Strategy** in Autumn 2019 – the first of its kind for Renfrewshire. The development work is being led by the Renfrewshire Economic Leadership Panel, with a particular focus on strengthening and growing the Renfrewshire economy in ways which people, businesses and places can contribute to and benefit from that growth.

A major commission, focusing on the future of **Paisley Town Centre**, was made in December 2018.

This architectural/urban design-led study on the repurposing of town centre spaces is being supported by the Scottish Government and Scotland's Towns Partnership. Work has begun on the new Paisley Museum and Library and the refurbishment of Paisley Town Hall. National Lottery Heritage Fund has called the Paisley Museum regeneration co-production and audience engagement work 'sector-leading'.

The Untold Story and the UK City of Culture bidding journey radically transformed our thinking about regenerating Paisley and Renfrewshire culturally, physically, economically and socially. With a focus on investing in our strongest assets: culture, heritage and communities, the **Future Paisley Partnership Board** brings together 23 key local and national partners determined to move forward together with shared ambitions for cultural regeneration.

132 individual creative projects have been supported through Renfrewshire Leisure's Cultural Heritage and Events Fund programme. Renfrewshire Leisure is leading partnership working to develop creative sector forums to raise artistic ambition and support development in Paisley.

Work is continuing at pace to promote Renfrewshire as a place to live, work in and visit with the opportunity to see and hear something positive about Paisley and **Renfrewshire exceeded 242 million in 2018/19**. Specific activity has included the launch last year of the paisley.is destination website and dedicated social media channels, with the website achieving 190,808 unique visitors to date. The local economic impact of our events programme was £3.2m against a target of £2.25m.

By March 2019, 312 new affordable homes were completed in the first three years of the **Affordable Newbuild Housing Programme**, involving Renfrewshire Council and housing associations. Seven further sites will take the total anticipated affordable housing completions through the programme to over 400 by 2020.

There were 783 private sector house completions in Renfrewshire during 2018/19, the highest level for over 20 years.

Renfrewshire community planning partners have worked together to develop an understanding of the implications of Brexit for services in Renfrewshire, through the **Brexit Readiness Working Group**.

Case Study: Skills Development Scotland January 2019 Paisley apprenticeship event

More than 600 pupils, parents and carers braved the cold weather to find out more about apprenticeship opportunities at a special careers event held in Paisley's Lagoon Centre.

Organised by Skills Development Scotland, in partnership with West College Scotland, the event gave young people the chance to discover the benefits of Foundation, Modern and Graduate Apprenticeships.

There was also an opportunity to meet employers who offer opportunities in businesses throughout Renfrewshire.

Sophie Mackinnon a 3rd year engineering systems apprentice with Aggreko spoke positively about her own experiences and encouraged other local young people to take part. She said: *"I've really enjoyed talking to the young people who attended and sharing my own experiences with them. I hope that I've encouraged them to really consider an apprenticeship as I think it's a brilliant way to learn while you train."*

More than 30 employers attended the event, including BBC, BAE Systems, Volvo, Aldi, Rolls Royce, Scottish Water, JP Morgan and Manpower. They were on hand to talk to local young people about the roles on offer and what prospective apprentices could learn while they earn.

Our Renfrewshire is Well

Supporting the wellness and resilience of our citizens and communities

Our priorities

- Promoting wellbeing and good mental health, particularly in our young people
- Promoting healthy lifestyles that support both physical and mental health
- Tackling isolation and loneliness, by connecting people to their communities, and to services
- Enable people to live healthier, for longer, by supporting our older population to stay active
- Developing strong community-based services that respond to local need
- Enabling communities to have their voice heard, and influence the places and services that affect them

Key highlights:

Tackling **isolation and loneliness** continues to be high priority across the partnership. The Strategic Planning Group (SPG) decided a short-term working group on loneliness and social isolation should be created, taking account of the Adult Health and Wellbeing Survey results. The group is made up of third sector, housing association, Health and Social Care Partnership and Council representatives. The aim of the group is to come back to the SPG with actions that can be taken forward to improve the lives of people living in social isolation in Renfrewshire.

We continue to work in partnership to expand social prescribing across Renfrewshire. **Social prescribing** is used primarily for connecting people to non-medical sources of support or resources within their community, aiming to prevent the deterioration of their health. Renfrewshire Health and Social Care Partnership working in partnership with GPs and Community Link Workers in Renfrewshire to help people **change their behaviour relating to emergency hospital admissions as a result of unintentional injury**. There is now a Link Worker in every GP surgery in Renfrewshire who can help provide information and support to connect people into the right services in their community.

In addition, people can find local groups and activities which can support their health and wellbeing online using ALISS (A Local Information System for Scotland). There are currently more than 300

entries for Renfrewshire and this will continue to increase.

Since the **Carers' Act** came into force on 1 April 2018 partners worked together to develop support packages for adult and young carers in Renfrewshire. This included development of Adult Carers Support Plan, support with Young carers statement, delivery of training and information sessions. In 2018/9, 1,435 carers received support from the HSCP and its partners, including 616 new carers.

Case study: Early Action Systems Change

Dartington Service Design Lab, Renfrewshire Council, Renfrewshire Health and Social Care Partnership and Engage Renfrewshire are working in partnership to undertake a three year System Change initiative to promote young people's emotional wellbeing and prevent coercive control in adolescent relationships.

This work forms part of the National Lottery Community Fund's Early Action System Change Fund which aims to address the root causes of inequality.

The Early Action System Change initiative in Renfrewshire was one of eight partnerships selected from over 80 applications from across Scotland.

Small grants were awarded to range of voluntary sector organisations to engage with young people and families to gain a better understanding of the priority challenges and drivers of existing service provision. The findings will inform the next phase of the initiative and will help us to understand how services could better meet the needs of young people in Renfrewshire.

Renfrewshire schools from P1 – S6. Around 19,000 of pupils participated in the research. Research established that 4,883 (27%) of Renfrewshire's young people are inactive and 6,387 (35%) are non swimmers. Findings will allow to establish a baseline on pupil physical activity in Renfrewshire and design targeted programmes to improve physical health outcomes for young people. The research will be carried out annually to track the changes on an individual basis as well as a school by school basis.

Work has begun to launch a **Macmillan Improving the Cancer Journey service in Renfrewshire**. £500,000 grant funding has been provided by Macmillan to develop the service on a partnership basis, which is centred around the provision of a holistic needs assessment for local people and their families.

Renfrewshire Leisure sports service provides an activity programme for every school in Renfrewshire, a community club programme and provides walking and health groups across Renfrewshire. A library outreach project for care establishments is being piloted and a project to develop work between artists and residents in Paisley's outlying areas has been established.

Strong partnership working was evident in **empower local communities** to shape their neighbourhoods. A pilot **Place Plan** was prepared for Foxbar, urban neighbourhood within the town of Paisley, over spring 2018. Led by Foxbar and Brediland Community Council with the support of Renfrewshire Council (Place Making and Community Planning officers) and Paisley Housing Association, the plan identifies the local community vision for the area and priority actions to achieve this. Following the Foxbar Local Place Plan consultation process Foxbar Community Garden & Environmental Projects Group has been formed to take forward Foxbar Community Garden project.

Renfrewshire Leisure, part of Active Schools programme in partnership with Children's Services conducted a research on pupil physical activity across Renfrewshire in 2018/2019. The research was carried out in all

Our Renfrewshire is Fair

Addressing the inequalities which limit life chances

Our priorities

- Ensuring our children get the best possible start in life.
- Addressing the poverty related attainment gap, and young people can achieve success after school.
- Identifying people's needs early, by sharing information and working together.
- Tackling health inequalities and narrowing the gaps in healthy life expectancy.
- Reducing drug and alcohol misuse in our communities.
- Ensure that people currently facing disadvantage get access to opportunities to improve their health, skills and income.

Key Highlights:

Scotland's **Year of Young People** in Renfrewshire has provided the perfect backdrop to showcase the talents of young people in the area through a year-long programme of events and opportunities to get involved. Renfrewshire Council Youth Services has been working with youth work partners and youth groups to deliver activities focusing on the YoYP six themes. Around 3,600 young people engaged in Renfrewshire's events throughout the year.

We have produced a **Local Child Poverty Action Report** that reflects Community Planning Partners' contribution to tackling poverty in Renfrewshire. Council agreed from April 2018 the allocation of a further £5 million support to Renfrewshire's **Tackling poverty programme** over the next 5 years. Using this funding, a programme of activity has been developed to sustain key projects which support people on low-incomes, with a focus on low-income families with children.

The **Improving Life Chances board** which is responsible for taking forward partnership work around life chances and inequalities is now established. Child poverty; skills and employability and mental health issues caused by loneliness and isolation were agreed as key priorities by the group.

A new pilot under the **No-One Left Behind model** will be an application in the autumn to the new Parental Employment Support Fund from the Scottish Government to support the employability requirements of unemployed and low waged parents. This pilot is expected to contribute significantly to the **Child Poverty Action plan** and will act as a model for future employability developments.

Strong early evidence is now available which demonstrates that the **poverty-related attainment gap in education is closing**. This was evidenced by an inspection report by Education Scotland which acknowledged the Council's excellent progress and highlighted our sector-leading approaches towards raising attainment. Renfrewshire Council is the first local authority in Scotland to be rated 'excellent' for its progress in improving learning, raising attainment and narrowing the poverty-related attainment gap as part of the Scottish Attainment Challenge.

Case study: Renfrewshire's Alcohol and Drugs Commission

During 2018/19, Renfrewshire Community Planning Partnership agreed to establish an independent commission to establish a true picture of drug and alcohol use in Renfrewshire, and to make recommendations on what partners can do together to support local people and communities adversely affected by drug and alcohol use and to improve life outcomes.

The commission agreed a programme of work which includes: supporting those with the highest needs; prevention and early intervention including engagement with children and young people and recovery.

It is envisaged that the commission will conclude and report on its recommendations early 2020.

The Culture, Arts and Social Care group are exploring a number of projects to improve well-being through increasing access to creative and cultural activity. The group are supporting the Open Minds Summit on culture, mental health and young people on World Mental Health Day 10th October. It is also recognising Paisley's outstanding contribution to the Scottish Mental Health Arts Festival each May by providing consistent financial support. Proposed projects still in development are a Young Producers programme for care experienced young people and a Cultural Buddies programme to support socially isolated individuals attend or participate in cultural events.

The **Paisley Museum Re-Imagined Project** has established four advisory panels regarding the development of Museum facilities, events and activities to share decision-making with communities.

Renfrewshire Leisure deliver opportunities for inter-generational and family activities and support programmes such Families First and the NHS Vitality/Live Active referral scheme.

The findings of the **Addictions Service Whole System Review** began to be implemented during 2018/19, which will introduce a fully integrated alcohol and drug recovery service model in Renfrewshire.

Criminal Justice partners are working together to address issues of employability and homelessness to support people to avoid re-offending after prison or community sentence. The **Just Learning Project** was introduced to develop employability skills and opportunities and the **Rapid Rehousing Transitions Plan** will continue to support people to sustain their tenancies on release from prison.

Renfrewshire Community Planning Partnership continue to work together to empower our local communities. In early 2019, seven Local Partnerships were established across Renfrewshire bringing communities, elected members and partners to work together at a local level.

The launch during 2018/19 of the £1.5 million **Community Empowerment Fund** and £1.87million **Green Spaces, Parks and Play Areas and Villages Investment Fund** highlights the Council's commitment to invest in and empower local communities across Renfrewshire. Both funds have made a number of awards since they have been launched providing communities with financial support to help them achieve their aspirations to improve local assets.

Our Renfrewshire is Safe

Protecting vulnerable people, and working together to manage the risk of harm

Our priorities

- Protecting vulnerable adults and children, ensuring they can live safely and independently.
- Tackling domestic abuse and gender based violence.
- Managing risk of harm and offending behaviour.
- Supporting prison leavers within the community justice arrangements.
- Making sure we are ready to respond to major threats and crisis.

Key highlights:

Renfrewshire's Gender-Based Violence Group launched its first three-year strategy at the Reclaim the Night event in November 2019. **The Gender-Based Violence Strategy Group** has representation from senior levels of Renfrewshire Council, the NHS, Police Scotland and third sector partners. It works together to tackle all forms of gender-based violence in Renfrewshire. Partners on the group support those who are survivors of gender-based violence but also provide services which work with perpetrators to address their violence. Preventative work is in evidence and recent successes include work with schools and the growing profile of the 16 Days of Action campaign.

Expanding the **Community Safety Hub** with the Renfrewshire Wardens being based at the Hub, significantly improving partnership working with closer working relationships with partners. The Briefcam technology within the CCTV operations room is now completely operational to allow quicker analysis of CCTV footage. Work continues on expanding the Radio Link and other key priorities allowing the Hub to develop.

The Renfrewshire approach to **tackling Domestic Abuse** has championed the White Ribbon Campaign, the 16 Days of Action and Reclaim the Night to increase awareness and improve the response of all partners. The approach is now receiving recognition across Scotland and has been cited as best practice in Parliament in Holyrood and Westminster; and

Continued, with our partners, to deliver on the priorities of the 2018-2021 **Community Justice Renfrewshire plan**. Priorities include: improve community understanding and participation; improving the employability of those with a conviction; tackling homelessness for prison leavers; and mental health and wellbeing support services.

The number of incidents of **anti-social behaviour** reported to Renfrewshire Council Community Safety Service in 2018/19 was 1,711 which is a reduction of 228 from the figure of 1,938 reported in 2017/18. These figures reflect reports ranging from noise complaints and youth disorder to drug and alcohol incidents and gang violence. This shows the excellent work undertaken by Youth Team/Wardens and partners including Police Scotland.

Case study: Your Home, Your Street, Our Community

The Your Home, Your Street, Our Community campaign continue to strive for making Renfrewshire a safer, more attractive place to live and work. This programme is a partnership approach led by Police Scotland, and supported by Renfrewshire Council, Engage Renfrewshire, the Scottish Fire and Rescue Service and the Renfrewshire Health and Social Care Partnership, which tackles the local issues that matter to residents. Over past years this programme has been rolled out in number of areas across Renfrewshire, including Ferguslie, Gallowhill and Erskine.

In September 2018 the initiative was also launched for the Shortroods area in Fountain Gardens. Following an 8 month intervention period a follow up survey was carried out aiming to capture the attitudes and perceptions of residents of Shortroods about living in that area.

Results showed that 74.5% of residents stated that Shortroods was now either very good, good or fairly good as a place to live, compared to 57% before the actions were carried out. This is an increase of 17.5%. Furthermore, 65% of Shortroods residents felt very safe, safe or fairly safe to walk in their neighbourhood after dark, compared to 33.5% prior the intervention and 86% of Shortroods residents felt very safe, safe or fairly safe in their homes, compared to 67% before the actions were carried out. This indicate the success and visibility of the targeted approaches.

Community Planning Partnership which is sustainable and connected

Renfrewshire Council's **Digital Strategy** sets out a vision and approach to tackling digital exclusion in Renfrewshire. The Digital Strategy is a call to action to work in partnership to coordinate efforts, share resources, knowledge and energy to achieve maximise the benefits of digital. The **Participation Plan** was developed in partnership with over 40 different representatives from the public, private and third sector, and local academic institutions. Engage Renfrewshire, our third sector interface, has been a key partner and supporter of the digital agenda.

Partners continue to work together to enable digital participation by providing free wifi in Paisley, Renfrew and Johnstone town centres. We have also worked with partners to increase awareness of free internet access, and all Renfrewshire's libraries, community centres, leisure facilities and residential homes have free internet access. Renfrewshire Libraries' Digiteer Project provided more than 700 hours of one-to-one digital skills coaching, helping learners to acquire basic digital skills. 90% of learners were job seekers seeking support with online benefit applications and job seeking.

A key achievement to note has also been the development of a new **collaborative leadership programme** across key agencies including Scottish Ambulance Service, Scottish Fire and Rescue, NHS GGC, Police Scotland, Renfrewshire Health and Social Care Partnership, Renfrewshire Council and representatives from local third sector organisations. The pilot programme is aimed at 1st or 2nd tier line managers who show potential to advance within their relevant service. The programme which has operated as a pilot since November 2018 established that there is a clear appetite across all agencies to continue this development going forward.

Completing the draft **Renfrewshire Air Quality Action Plan** covering the three air quality management areas in Renfrewshire. The action plan has been subject to consultation with the Scottish Government, SEPA, neighbouring local authorities and the public.

Case Study: RenSafeOnline

RenSafeOnline is a Council led partnership with GetSafeOnline and community planning partners including Police Scotland working together to promote online safety within the workplace and across the Renfrewshire community by sharing learning resources and delivering training.

Partnership journey so far



Locality Plans

The Our Renfrewshire Locality Plan identified as its focus the 9,000 people in Renfrewshire who live in areas that are within the 5% most deprived in Scotland, as defined by the Scottish Index of Multiple Deprivation (SIMD). This population is located in small areas within the larger communities of Paisley Ferguslie Park, Gallowhill, Seedhill, Foxbar, Johnstone South West and Linwood South areas.

These areas have the poorest outcomes in terms of income and employment, health, education, housing and crime. Specific action that has been taken focused in these areas includes the Foxbar Place Plan, the Nine Streets project, the Street Stuff project and the Your Home, Your Street, Our Community project.

The Foxbar Place Plan is a pilot project to improve places, initially funded by the Scottish Government. The project identified priorities for the future physical development of the area that will be community-led and that will improve outcomes for residents. A template has been developed from the Foxbar Place Plan to enable other communities to take this approach to looking at priorities within their own area.

The Nine Streets project focuses on improving outcomes for people living in the area that was identified in the SIMD as the most deprived in Scotland. It includes actions to improve outcomes on income, employment, education, health, access to services, crime and housing. The project targets services to the right people by engaging with them and targeting services across partners. Positive outcomes to date include increased school attendance and employability.

Street Stuff is a multi-agency project to engage young people in physical activity, in areas with higher levels of antisocial behaviour. The project has now celebrated its tenth anniversary and has contributed to significantly reduced levels of antisocial behaviour across Renfrewshire in comparison with a decade ago.

Your Home, Your Street, Our Community is an initiative that improves the environment in areas that have been impacted by crime and environmental concerns. Communities within the most deprived areas in Renfrewshire have benefited from this multi-agency approach, with evidence of improved environment and lower incidences of crime and antisocial behaviour.

Funded by Future Paisley, engagement has begun around Renfrewshire Leisure's Artists and Residents programme in Gallowhill, East Paisley, Glenburn and Foxbar. The project aims to build capacity in communities to produce, programme and commission artists that best meet the needs of that community.

In addition to these area-specific initiatives, many of the actions contained within each of the sections of the Annual Report will impact most significantly on the communities that are the focus of the Locality Plan. The Child Poverty Action Plan and the Attainment Challenge are two examples of activity which, while operating across Renfrewshire, will have particular impact on communities experiencing deprivation.

Renfrewshire Community Planning Partnership has established seven Local Partnerships to enhance the area focus of its work. Through the Local Partnerships, communities identified in early 2019 a set of priorities for their local area. Over the coming years, these communities and their public services will work together to take action on these priorities to deliver improvements in outcomes for local people. The priorities that the communities have initially identified to be addressed are:

Paisley North, West and Central Local Partnership

Community Empowerment

The Local Partnership want more people to get involved in their community. They want to activate new community groups, and explore the sustainability of the local groups that already exist. This includes succession planning for groups and exploring the availability and sustainability of funding for groups in the area

Tackling social isolation to promote health

The Local Partnership want to help connect people to each other and see this as key to promoting health and wellbeing in the area. They think a key barrier is people being able to physically get to Paisley town centre to access services and groups.

Green spaces

The Local Partnership want to see the development and maintenance of high-quality green spaces in the area, and the use of these spaces to promote physical and mental health. They particularly want address safety and lighting in order to safely access these spaces at night.

Community safety

The Local Partnership want to help people to feel safe in their community. This includes being able to move around the area safely, by tackling issues with pavements and pathways, dog fouling and litter. They also think it is important that there are activities available for young people to avoid them becoming involved in anti-social behaviour and crime.

Gleniffer Local Partnership

Community assets

The Local Partnership want to see busy local community centres, full of activities. They also want to boost community involvement, getting more people involved in local groups and volunteering.

What's on in Gleniffer

The Local Partnership want to develop ways to share information about what is going on locally across the area, including developing community noticeboards and networks.

Public safety and road safety

The Local Partnership want to promote public safety across the area. This includes road safety and managing the speed of traffic in the area.

Isolation and loneliness

The Local Partnership want to tackle isolation and loneliness across the area. They think a key barrier for some people is transport and being able to access activities.

Play facilities

The Local Partnership want to see development of parks and play areas for children and young people.

Johnstone and Linwood Local Partnership

Taking pride in the look and feel of our towns

The Local Partnership want people in Johnstone and Linwood to take pride in the look and feel of their towns and their heritage, with vibrant and well-used town squares, fewer derelict buildings, and making sure the streets are clean.

What's on in Johnstone and Linwood?

The Local Partnership want to explore how people know what's going on across Johnstone and Linwood. They also want to see community spaces and community events which are safe and affordable, particularly in community halls and hubs.

Roads and transport

The Local Partnership want to address a range of issues related to roads and transport, including congestion, speed, parking and public transport connections.

Community safety

The Local Partnership want to see safe spaces, both safe from crime but also safe physical environments. They also want to look at how they can, along with other community leaders, promote the reporting of crime and anti-social behaviour.

Key theme: Focus on young people- The Local Partnership are particularly keen to see a focus on how young people can be engaged and involved in work around the Local Priorities.

In 2020 a 1-year review of Local Partnerships will take place which will inform the views of all stakeholders and performance of Local Partnerships. Fuller analysis of Local Partnership performance will be expected in 2019/2020 annual report.

How does it work?

Renfrewshire Community Planning Partnership revised its governance arrangements in 2016 in order to reflect the requirements of the Community Empowerment Act (Scotland) 2015 and changes that have emerged over years to partnership working structures in Renfrewshire.

The main partnership groups that drive forward the delivery of the Community Plan are:

Economic Leadership Panel - This group informs Renfrewshire's Economic Framework, with members across the private and public sector, with a strong focus on Renfrewshire's business community.

Health and Social Care Strategic Planning Group - This group is part of the Health and Social Care Partnership's governance arrangements, and reports directly to the Health and Social Care Integrated Joint Board.

Community Protection Chief Officers Group - This group brings together the Chief Officers of organisations across Renfrewshire with public protection role. Connected to this, there is also a Member Officer Group' which brings together elected members and key officers, and has a scrutiny role.

Improving Life Chances Board - This is a new group which will be established to take forward partnership work around life chances and inequalities.

Forum for Empowering Communities - This group provides a key link between the Community Planning Partnership, the third sector in Renfrewshire, and our communities.

Community Planning Partnership Executive Group, chaired by the Chief Executive of Renfrewshire Council and comprised of Chief Executive level officers across the Partnership.

Community Planning Partnership Oversight Group chaired by the Leader of Renfrewshire Council, and comprising conveners of the Council's policy boards and a member of the Opposition Group.

Our Renfrewshire Community Plan 2017 – 2027 aims to achieve its vision across 4 key priorities:

- Our Renfrewshire is thriving
- Our Renfrewshire is well
- Our Renfrewshire is fair
- Our Renfrewshire is safe

There is a section within this report on each of the priorities to highlight what we have done throughout 2018-19 to achieve these.

Appendix 1. Our Renfrewshire Performance 2018/2019

Outcome 1: Our Renfrewshire is thriving

Maximising economic growth, which is inclusive and sustainable

 Target achieved

 Warning

 Data only

 Improvement

 Deterioration

 No change

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
1.1	Percentage of Renfrewshire population working age (16-64)	64.4%	64.4%	64.3%	Data only			In 2018/2019 there has been a slight decrease in working age population in Renfrewshire. Source: National Record Scotland
1.2	Local spend at events	-	£2,046,373.00	£3,197,677.00	£2,250,000.00			The events programme closed in Q3 with a local spend totalling £3,197,677 against a target of £2,250,000. There are no events programmed for Q4. Source: Independent evaluation company Culture Republic undertake research and provide the data.
1.3	Affordable housing completions	108	77	127	127			The Local Housing Strategy sets out Renfrewshire's Housing Supply Target for 1,000 new affordable homes over the five-year period 2016-2021. By the end of March 2019, 312 new affordable homes were completed in the first three years of the five-year programme (108 in 2016/17, 77 in 2017/18 and 127 in 2018/19). Five sites across Renfrewshire are currently under construction, providing over 370 completed units by the end of 2019/20. Source: Strategic Housing Investment Plan
1.4	Opportunities to see or hear something positive about Paisley and Renfrewshire	72,000,000	600,000,000	314,000,000	120,000,000			Target of 120m opportunities to see and hear (OTSH) something positive about Paisley and Renfrewshire exceeded – 314 million OTSH year to date. This equates to a PR value of £3.2m.

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
								Source: Gorkana (2018 supplier), Twitter & Facebook
1.5	Private housing completions	643	601	783	500	↑	✔	Private completions remain high with 783 private homes completed in the last year. Private sector completions have now reached a level that we have not seen in Renfrewshire in over 20 years. Source: Housing Land Audit
1.6	Number of vacant retail units in Paisley Town Centre	71	64	62	66	↑	✔	This indicator replaces last years "Number of vacant ground floor commercial units in Paisley Town Centre" indicator. The 2019 survey of Paisley Town Centre was completed in April and focuses on ground floor commercial units within the town centre and doesn't include upper floors. 62 units are currently vacant, which is 14% of the ground floor commercial units in Paisley town centre. Source: Survey of Paisley Town Centre
1.7	% participation for 16-19 years old per 100 in education training and employment.	91.4%	91.6%	91.7%	Data only	↑	📊	The percentage of 16-19 year olds in Renfrewshire participating in education or training in 2018/19 was 91.7%, up 0.1% from the 2017/18 figure of 91.6%. This compares to the Scottish average for 2018/19 of 91.6%, which was down 0.2% Source: Skills Development Scotland
1.8	Median weekly earnings for full-time employees: Living in Renfrewshire	£550.90	£576.20	£587.00	Data only	↑	📊	Scottish average for 2018/2019 was £562.70 Median earnings have increased for people living in Renfrewshire. Source: Nomis
1.9	Median weekly earnings for full-time employees: Working in Renfrewshire	£495.40	£516.00	£523.50	Data only	↑	📊	Scottish average for 2018/2019 was £563.20 Median earnings have increased for people working in Renfrewshire. Source: Nomis

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
1.10	Employment in cultural and creative sectors	2,250	2017 latest available figure	Due Sep/Oct 2019	Data only	▬		<p>Latest information shows an increase in the number of people employed in the cultural and creative sectors in Renfrewshire has increased from 2000 in 2015/2016 to 2,250 in 2016/2017.</p> <p>A creative sector business support programme has been developed and work is underway for a cultural industries employability programme. A partnership has developed between RL Arts Team, Regeneration (the Great Place Scheme), Creative Renfrewshire, the Events Team and Economic Development to consolidate the various offers to the cultural and creative sector.</p> <p>Source: Nomis</p>
1.11	Employment in the manufacturing sector	9,000	2017 latest available figure	Due Sep/Oct 2019	Data only	▬		<p>Latest information is that employment in the manufacturing sector in Renfrewshire has increased from 8300 in 2015/2016 to 9000 in 2016/2017</p> <p>Source: Nomis</p>
1.12	Overall Employment Rate	74.7%	78.6%	75.4%	Data only	↓		<p>Overall employment rate has declined over the last year.</p> <p>Source: Nomis</p>
1.13	Employment rate 50+	40.6%	41.5%	41.2%	Data only	↓		<p>The employment rate of the 50+ population has declined slightly over the last year.</p> <p>Source: Nomis</p>
1.14	Employment rate of disabled people	42.0%	47.9%	50.5%	Data only	↑		<p>Employment rate of disabled people rate of disabled people 30 percentage points below the overall employment rate.</p> <p>Source: Nomis</p>
1.15	Gross Value Added (billions)	£2,770.70	£3,428.80	2017/2018 latest release	Data only	↑		<p>Gross value added has increased from 2016/2017 to 2017/2018. Still awaiting Gross value added for 2018/2019.</p> <p>Source: Scottish Annual Business statistics</p>
1.16	Number of VAT/PAYE registered businesses in Renfrewshire	4,445	4,565	4,575	Data only	↑		<p>Increase in the number of businesses between 2017/2018 and 2018/2019.</p> <p>Source: Nomis</p>

Outcome 2: Our Renfrewshire is well

Supporting the wellness and resilience of our citizens and communities

 Target achieved	 Warning	 Data only
 Improvement	 Deterioration	 No change

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
2.1	Percentage of long-term care clients receiving intensive home care	27%	28%	28%	30%			<p>Performance in this indicator has improved from 26% in quarter 3 2018/19 to 28% in quarter 4. Renfrewshire's care at home services are currently under-going a wide scale review of client needs. These personalised reviews of needs have resulted in changes in the packages of care received by clients. In addition, older clients are now accessing their rights to receive a Self-Directed Support (SDS) budget. The better use of the resources available along with the current review of care at home service should continue to positively impact on service delivery over quarters 1 and 2 of 2019/20</p> <p>Source: Health and Social Care datasets, Scottish Government</p>
2.2	Number of acute bed days lost to delayed discharges	1,910	2,712	4,203	Data only			<p>Performance for 2018/19 stands at 4,203 bed days were lost. This indicator shows an increase of 55% (1,491 days) on the 2017/18 figure of 2,712.</p> <p>In 2018/19 service performance has been affected by the availability of services such as care home places.</p> <p>When benchmarked against other HSCP's our performance in relation to delayed discharges remains amongst the best in Scotland. The service will continue to pro-actively manage performance with close monitoring of patient movement.</p> <p>Source: NHS National Services Scotland's Information Services Division</p>

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
2.3	Percentage of adults supported at home who agree that they are supported to live as independently as possible.	-	79%	Data available April 2020	Data only			<p>The National Health and Care Experience Survey is carried out on a bi-annual basis. The 2017/18 results for Renfrewshire show a slight decline in positive responses since the previous survey was undertaken during 2015/16 from 81% to 79% a decrease of 2 percentage points. Renfrewshire's satisfaction rate of 79% is close to the national figure of 81% for 2017/18.</p> <p>Source: The National Health and Care Experience Survey</p>
2.4	Percentage of homecare clients aged 65+ receiving personal care	99%	99%	99%	Data only			<p>Renfrewshire's care at home services are in place to ensure that clients remain in the community for as long as possible shifting the balance of care and giving residents greater say in the care they receive.</p> <p>Care at home services include personal care, domestic support and housing support. Free personal care for the over 65s was introduced in 2002, as that time 67% of the care at home delivered was personal care it is now 99% of the care we deliver.</p>
2.5	Child and adolescent mental health - % of patients seen within 18 weeks	100%	100%	82.5%	Data only			<p>Performance was 82.5% at March 2019, against a target of 100%. Our performance around waiting times can be attributed to a 12-month period of workforce turnover and the subsequent filling of vacancies and up-skilling of staff. All vacancies are in the recruitment process; specifically two new nursing posts which will enhance the capacity of the team and address the increased waiting times.</p>
2.6	Percentage of patients who started treatment within 18 weeks of referral to Psychological Therapy	99.8%	100%	94%	90%			<p>This indicator continues to meet its target of 90%, for 2018/19 performance was 94%. This was a drop on the 2017/18 of 100%. This was due to greater demand during 2018/19 and the associated pressure on resources. We will continue to support the service to meet the 90% target.</p>
2.7	Percentage of people participating in 150 minutes of moderate physical activity per week	-	47%	-	Data only			<p>New data not available in 2018/19. Long term indicator- next new data available in 2021.</p> <p>Source: Renfrewshire HSCP Health and Wellbeing Survey</p>

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
2.8	Number of people who assessed their health as good or very good	-	80%	-				Indicator to be removed - This question is no longer asked in the Health and Care Experience Survey.
2.9	Percentage of people who assess their health as good or very good. Renfrewshire average compared against SIMD 1 (the most deprived datazone)	-	73%	-				Indicator to be removed - This question is no longer asked in the Health and Care Experience Survey.
2.10	The gap between minimum and maximum male life expectancy in the communities of Renfrewshire	12.89 years (2012-2016)	14.97 years (2013-2017)	15 years	Data only			<p>There are marked difference between life expectancy in communities in Renfrewshire. Life expectancy in Houston South is 83.8 years compared to 68.8 years in Paisley North West. Male life expectancy in Renfrewshire is 0.7 years below the Scottish average.</p> <p>In order to address health inequalities the HSCP is supporting people through self-care.</p> <p>We know that the health status of our population is characterised by premature illness, associated with adverse life circumstances. We are also aware that the vast majority of our primary and secondary care is reactive, not proactive and not preventative. This is underpinned by health and health seeking-behaviours. In order to make a decisive shift towards self-care and prevention, we are working to support health literacy and inequality-sensitive care across all of our staff groups and services.</p> <p>Approaches based on care and support planning using House of Care and Inequality Sensitive Practice provide a starting point for the development of skills and planning approaches for use across the developing multidisciplinary teams throughout primary care. We continue to work collectively across the partnerships and with acute services and other planning partners such as the third sector and professional education to deliver strong, person centred self-care approaches which will explicitly take account of inequalities and differences in health literacy. This approach will support new models of care and ensure that these tackle inequalities and over-reliance on reactive</p>

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
								care. Source: ScotPHO
2.11	% of children in Primary 1 that are at risk of being obese or severely obese	10.0%	10.0%	18/19 not yet available	Data only	▬		Source: Health and Social Care survey
2.12	% of adults who smoke	22.58%	18.09%	18/19 not yet available	Data only	↑		<p>The percentage of adults that smoke is in steady decline with a fall of 4.49% between 22.58% in 2016/17 and 18.09 in 2017/18.</p> <p>NHS Greater Glasgow and Clyde is committed to smoking cessation. Smokefree Services are responsible for a wide range of tobacco projects aimed at reducing the damage from tobacco to people in and around Greater Glasgow and Clyde. These projects include the “Quit Your Way” scheme as well as proactive educational work in schools to reduce the number of young people who take up smoking.</p> <p>Source: ScotPHO</p>
2.13	Suicide rate (per 100,000)	–	11.0 (per 100,000)	11.0 (per 100,000)	Data only	▬		<p>The suicide rate per 100,000 is measured over the five year period 2014-18 and currently stands at 11.0 for all persons. The Scotland rate for all persons is 12.7 over the same period.</p> <p>Renfrewshire has a number of projects aimed at reducing the suicide rate including Choose Life, Assist and Safe to Talk. In addition the annual Mental Health Arts week looks to promote positive mental health.</p> <p>Source: ScotPHO</p>
2.14	Emergency hospital admissions as a result of an unintentional injury, adults aged 15 and over	96.6	93.4	due in March 2020	Data only	↑		<p>In September 2018 it was agreed to develop a new indicator on Unintentional Harm.</p> <p>It is proposed to adapt this Information Services Division (ISD) of NHS Scotland indicator to report on CPP’s performance.</p> <p>This indicator has improved with a drop of 3.2 from 96.6 in 2016/17 to 93.4 (rate per 100) in 2017/18.</p> <p>This indicator relates to the following unintentional injuries; road traffic accidents; injury at home; injury</p>

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
								<p>at work; and other injury.</p> <p>Renfrewshire will continue to run a number of projects that should positively impact this indicator including a multi-agency falls prevention group that looks to reduce the number of accidents within the home.</p> <p>Source: ISD, NHS Scotland</p>

Outcome 3: Our Renfrewshire is fair

Addressing the inequalities which limit life chances

 Target achieved

 Warning

 Data only

 Improvement

 Deterioration

 No change

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
3.1	% of adults who agree with the statement "I am satisfied with my neighbourhood as a place to live".	81%	83.5%	Available Sep/Oct 2019	88%			<p>The percentage of adults who agree with the statement "I am satisfied with my neighborhood as a place to live" has increased from 81% in 2016/17 to 83.5% in 2017/18 but was below the target of 87%.</p> <p>Over the last five years performance for this indicator has also fluctuated but overall performance has improved since 2014/15.</p> <p>Source: Public Services Panel</p>
3.2	Average time from household presenting themselves as homeless to completion of duty (number of weeks)	23.02	23.78	23.97	23			<p>We continue to be considerably below the Scottish average of 36 weeks. Our draft Rapid Rehousing Transition Plan which has been submitted to the Scottish Government for evaluation includes proposals which if funded, would result in this figure reducing further.</p> <p>Source: Renfrewshire Council</p>
3.3	Reduce the estimated prevalence of problem drug use amongst 15-64 year olds (percentage of total population age 15-64)	-	-	2015/16 is the latest estimate	Data only			<p>The estimated drug prevalence rate (15-64 year olds) for Renfrewshire in 2015/16 was 2.36%, this is the third highest rate in the West of Scotland with only Inverclyde and Glasgow recording a higher rate in the area. Renfrewshire sits above both the national average (1.62%) and the West of Scotland average (1.99%) in relation to this indicator.</p> <p>In order to tackle the issue of drug use in Renfrewshire has put to place a number initiatives including; the Renfrewshire Alcohol and Drugs Commission that will look to improve the life</p>

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
								<p>chances of all residents; The Rights, Respect and Recovery; Alcohol and Drug Treatment Strategy; Renfrewshire Health and Social Care Partnership commissioned in 2018 and independent whole systems review that looked all aspects of service and care delivery; and work is now underway to design and implement the future fully integrated recovery focused treatment & care service model for Renfrewshire, with the establishment of a Recovery Hub being a key development in reducing the prevalence of drug use.</p> <p>Source: Scottish Government</p>
3.4	% of School leavers in a positive destination	92.8%	93.1%	Available February 2020	95%	▬	✔	<p>The percentage of 2017/18 leavers entering a positive destination is consistent with previous years at 93.1%. This represents a gradual increasing trend over 3 years. Renfrewshire remains behind national and the virtual comparator in this measure. The majority of school leavers went into higher education. The figure this year was 43%, above the national average of 41%. A further 25% of leavers went to further education and 22% went into employment.</p> <p>Source:</p>
3.5	Average Complimentary Tariff (S4)	310						<p>Indicators to be removed - They do not provide a complete picture of pupil attainment in the senior phase. Nationally, the standard measure is to consider attainment at the point of leaving school and therefore we want to align with this.</p>
3.6	Average Complimentary Tariff (S5)	580						
3.7	Average total tariff score of all school leavers in Renfrewshire	943	949	Available February 2020	931.5	▬	✔	<p>Indicator added to replace indicators 3.5 and 3.6.</p> <p>The average total tariff of all leavers has increased in 2017/18 to 949. This is an improving trend over 5 years and is above the national average of 917. However, Renfrewshire remains behind the virtual comparator in this measure despite strong performance in the senior phase.</p> <p>Source: SQA</p>

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
3.8	Percentage Point Gap in % Pupils Achieving Expected Level for their stage in Literacy between pupils living in 30% Most Deprived areas and those living in 70% Least Deprived Areas (SIMD)	12	11	Available Dec 2019	10	↑	✓	<p>The percentage point gap between the attainment in literacy of pupils living in the most and least deprived areas has continued to decrease. The reduction in the gap has occurred due to attainment of pupils living in SIMD deciles 1 to 3 increasing at a higher rate than pupils living in SIMD deciles 4 to 10. As such it represents a genuine decrease in the size of the attainment gap.</p> <p>Source: SQA & SIMD</p>
3.9	Percentage Point Gap in % Pupils Achieving Expected Level for their stage in Numeracy between pupils living in 30% Most Deprived areas and those living in 70% Least Deprived Areas (SIMD)	11	10	Available Dec 2019	9	↑	✓	<p>The percentage point gap between the attainment in numeracy of pupils living in the most and least deprived areas has continued to decrease. The reduction in the gap has occurred due to attainment of pupils living in SIMD deciles 1 to 3 increasing at a higher rate than pupils living in SIMD deciles 4 to 10. As such it represents a genuine decrease in the size of the attainment gap.</p> <p>Source: SQA & SIMD</p>
3.10	Percentage of people rating their neighbourhood as a place to live (Renfrewshire): Very good	57.3%	-	Due in September 2019	Data only	▬		<p>57.3% of Renfrewshire residents rating their neighbourhood as very good place to live.</p> <p>Source: Health and Wellbeing survey</p>
3.11	Percentage of people rating their neighbourhood as a place to live (Renfrewshire): Fairly good	36.3%	-	Due in September 2019	Data only	▬		<p>36.3 % of Renfrewshire residents rating their neighbourhood as a fairly good place to live.</p> <p>Source: Health and Wellbeing survey</p>
3.12	Cultural participation rate for people in the most deprived 20% of Communities	65%	-	Latest release 2017/2018	Data only	▬		<p>Changed Indicator from: "Cultural participation rate for people in the most deprived 5% of Communities" to "Cultural participation rate for people in the most deprived 20% of Communities". as most deprived 20% of communities represent larger geographical areas.</p> <p>65% of adults from 1-20% most deprived areas Participated in any cultural activity (including reading) in the last 12 months of 2017.</p> <p>Source: Scottish Household survey</p>
3.13	Number of people living in 5% most deprived areas	7,500	-	SIMD 2019 due later in 2019	Data only	▬		<p>10% of population. Scottish Index of Multiple Deprivation (SIMD) due in 2019.</p>

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
3.14	Breastfeeding at 6-8 weeks in most deprived areas	13.6%	14.5%	17.7%	19.9%	↑	⚠	Breastfeeding rate have for the last 3 years improved and is now at 17.7%, this is however still below the target of 19.9% Source:ScotPho
3.15	Drug related hospital stays per 100,000 population	179.6	156.1	Data due spring 2020	170	↑	✅	The 2017/18 rate is 156.1, an improvement on the previous rate of 179.6 at 2017/16 and under the target of 170. Renfrewshire has put to place a number initiatives to reduce problem drug use which impacts on this indicator these include, the Renfrewshire Alcohol and Drugs Commission, The Rights, Respect and Recovery: Alcohol and Drug Treatment Strategy and the planned introduction by the HSCP of a fully integrated recovery focused treatment & care service model for Renfrewshire with the establishment of a Recovery Hub being a key development in reducing the prevalence of drug use. Source:ScotPHO
3.16	Rate of alcohol-related hospital stays per 1,000 population	9.9	9.0	7.7	8.9	↑	✅	This indicator has improved from 9.0 in 2017/18 to 7.7 in 2018/19 and now meets the target of 8.9. Although Renfrewshire has seen significant improvement in this indicator Renfrewshire will continue to resource initiatives which address alcohol misuse which blights communities. These include the Renfrewshire Alcohol and Drugs Commission, The Rights, Respect and Recovery: Alcohol and Drug Treatment Strategy and the planned introduction by the HSCP of a fully integrated recovery focused treatment & care service model for Renfrewshire which will help tackle the causes and effects of alcohol abuse and impact positively on this indicator.
3.17	Qualifications NVQ4 and above % of Population 16-64 years	41.5% (2016)	42.5% (2017)	40.5% (2018)	Data only	↓	📄	Source: Labour market, Profile, NOMIS

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
3.18	Number of people registering to volunteer	905	1,508	1,148	Data only	↓		<p>Indicator target changed - Scottish Government and the 32 TSIs have been working together to improve the reporting tools used to record progress and achievements; Engage Renfrewshire now use a logic model to show progress against short, medium and long term goals, all of which contribute to the National Performance Framework. Therefore, there will be no longer submission of figures against targets, but rather, using case studies to capture more of the qualitative elements of contribution towards national outcomes.</p>
3.19	Number of people placed in volunteering positions	860	1,264	988	Data only	↓		<p>The figures for 2018/19 show a decrease from the previous year, this fluctuation is normal within volunteering because of the number and type of opportunities which are available. For example, during the Paisley 2021 City of Culture bid, there were an increased number of cultural voluntary opportunities available. There are also fluctuations among the number of young people registering for Saltire Awards.</p> <p>Engage Renfrewshire continue to strive towards promoting volunteering for the benefits which it brings all parties; particularly those around wellbeing and overcoming isolation. Social media and other promotions are used to recruit from the groups who would most benefit from volunteering, and ensure that the good news stories around the impact of volunteering continue to be shared</p> <p>Source: Engage Renfrewshire</p>

Outcome 4: Our Renfrewshire is safe

Protecting vulnerable people, and working together to manage the risk of harm

 Target achieved

 Warning

 Data only

 Improvement

 Deterioration

 No change

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
4.1	Number of incidents of anti-social behavior reported to Renfrewshire Council Community Safety Service	1,916	1,939	1,711	1,800			Performance is positive in this area, meeting challenging targets. Our current levels are approximately 65% below 2009 levels. Using data to identify emerging areas of concern, action plans are developed through working with all key stakeholders including the local communities. Source: Renfrewshire Council Community Safety Partnership Hub
4.2	Percentage of adults who agree that Renfrewshire is a safe place to live.	82%	84.6%	Next survey available end of 2019	85%			The percentage of adults who agree that Renfrewshire is a safe place to live has increased from 82% in 2016/17 to 84.6% in 2017/18 meeting the annual target of 84%. Over the last five years performance for this indicator has fluctuated but overall performance has improved for this indicator since 2014/15. Source: Public Service Panel
4.3	Number of complaints regarding youth disorder	747	358	284	740			In 2018/19 there was a total of 284 complaints regarding youth disorder. This represents a reduction of around 21% in comparison to the overall total of 358 incidents for the previous Financial Year period 2017/18. Source: Renfrewshire Council Community Safety Partnership Hub
4.4	% of new unpaid work orders/requirement complete by the required date	-	69%	76%	72%			Performance exceeds target set. All attempts are made to complete orders within the timescale. Hours imposed have increased by 100% since 2011/12 and timescales for completion have reduced significantly.
4.5	Rate of Home Fire Safety Visits per	25	29	20	Data available			Indicator changed from "Number of Home Fire

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
	1,000 dwellings				Oct 2019			visits” to “Rate of Home Fire Safety Visits per 1,000 dwellings” to reflect official Fire Scotland reporting indicator. Source: Fire Scotland
4.6	Total number of reported incidents of domestic abuse	2,223	2,127	2017/18 latest published	2,300	▬	✔	Total number of reported incidents of domestic abuse decreased from 2,223 (2016/17) to 2,127 (2017/18). Source: Police Scotland
4.7	Number of reported hate crimes	187	178	2017/18 latest published	Data only	▬	📄	There has been a drop in the number of reported incidents of hate crime over the last 3 years with the year 1 target being achieved. It is expected that the number of reported incidents will increase in Renfrewshire over the coming years due to improved reporting and active encouragement of the public to report such incidents.

Outcome 5: Community Planning Partnership which is sustainable and connected

 Target achieved

 Warning

 Data only

 Improvement

 Deterioration

 No change

Performance Indicator		16/17	17/18	18/19	Target	Direction of travel	Status	Comment
		Value	Value	Value				
5.1	Total CO2 emissions (tonnes) from public buildings	18,189	17,020	14,711	24,885			Reduction of 49.5% for 2018/19 which equates to 14,711 total tonnage of CO2 from public buildings. The reduction has been down to a number of factors such as the installation of energy efficient technologies within our Public Buildings as part of our corporate savings. The electricity we use is also greener and has resulted in a lower carbon conversion factor for the electricity we use. Source: Renfrewshire Council
5.2	Percentage of people who agree with the statement "I can influence decisions"	24%	-	Next survey available end of 2019	Data only			Source: Public Service Panel
5.3	Percentage of people with home internet access (Renfrewshire)	73%	85%	2017 latest data	Data only			Indicator changed Last year's annual report provided figures for homes without access to the internet instead of Percentage of people with home internet access. Source: Scottish Household Survey