MEETING OF RENFREWSHIRE LICENSING BOARD

MONDAY 03 DECEMBER 2018

HELD IN THE COUNCIL CHAMBERS, 2ND FLOOR, RENFREWSHIRE HOUSE, COTTON STREET, PAISLEY
AT 10.00AM

AGENDA

Councillors Andy Steel, Bill Brown, Jane Strang, Jennifer Adam-McGregor, John Hood, Kevin Montgomery, Marie McGurk, Michelle Campbell, Natalie Don and Scott Kerr

Convener – Cllr Andy Steel

1. APOLOGIES
2. DECLARATIONS OF INTEREST
3. LICENSING (SCOTLAND) ACT 2005
   - Page 1 Application for Major Variation of Premises Licences to be considered
   - Page 2 Applications for Provisional Premises Licences to be considered
   - Pages 3-4 Applications for Occasional Licences to be considered
   - Page 5 Application for Personal Licence to be considered
   - Page 6 Premises Licence Review
   - Pages 7-8 Applications for Minor Variation – DPM – delegated for noting
   - Page 9 Applications for Minor Variation – delegated for noting
   - Pages 10-11 Applications for Transfer of Premises Licence – delegated for noting
   - Page 12-13 Applications for Personal Licences – delegated for noting

4. GAMBLING ACT 2005
   - Page 14 Gambling Applications – delegated for noting
5. ADMINISTRATIVE ITEMS

a) Report by Clerk to the Licensing Board – The Gambling Act 2005: Review of Licensing Board’s Statement of Principles

b) Report by Clerk to the Licensing Board - Delegated list of revocation of personal licences (for members information)

c) Minute of Previous meeting on 29 October 2018 to be agreed
## RENFREWSHIRE LICENSING BOARD

Meeting 3 December 2018 at 10:00am in Council Chambers, Renfrewshire House, Cotton Street, Paisley, PA1 1TT

**Licensing (Scotland) Act 2005**

### Variation (Major)(s) - non-cite

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Renfrewshire Licensing Board

Meeting 3 December 2018 at 10:00am in Council Chambers, Renfrewshire House, Cotton Street, Paisley, PA1 1TT

Licensing (Scotland) Act 2005

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| 1 HOME BARGAINS  
UNIT 2 PATONS MILL  
93 HIGH STREET  
JOHNSTONE  
PA5 8SN | 3 October 2018 |
| 2 NISA LOCAL  
33 HAIRST STREET  
RENFREW  
PA4 8QU | 31 August 2018 |
### Occasional(s) - cited

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<p>| 33 HAIRST STREET | C/O TLT LLP        |               |                                                                                                                                            |
| RENFREW          | DX GW138           |               |                                                                                                                                            |
| PA4 8QU          | GLASGOW            |               |                                                                                                                                            |</p>
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| NISA LOCAL | 25 October 2018 | Start date of event: 01/01/2019 End Date of Event: 14/01/2019 Activities In Line With The Operatin Of A Convenience Store, Including Off Sales, Recorded Music, Sales Of Non Alcoholic Products, Coffee, Baked Goods, Food-to-go, Tobacco, And Ancillary |

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# Licensing (Scotland) Act 2005

## Personal Licence(s) - cited

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<td>GEORGINA BERRY</td>
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**Variation (Minor)(s) - Delegated for noting**

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Transfer(s) - Delegated for noting

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## RENFREWSHIRE LICENSING BOARD

**Meeting 3 December 2018 at 10:00am in Council Chambers, Renfrewshire House, Cotton Street, Paisley, PA1 1TT**

Licensing (Scotland) Act 2005

### Transfer(s) - Delegated for noting

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<td>STEVEN TUPPER</td>
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<td>DAVID DAVIDSON</td>
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### RENFREWSHIRE LICENSING BOARD

Meeting 3 December 2018 at 10:00am in Council Chambers, Renfrewshire House, Cotton Street, Paisley, PA1 1TT

Licensing (Scotland) Act 2005

#### Personal Licence(s) - Delegated for noting

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<td>12 CHRISTINE RAMSAY</td>
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<td>14 JOHN O’BRIEN</td>
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<td>15 AINSLEIGH AVRIL BARRIE</td>
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### Gambling Act 2005

**Small Lotteries - Full Grant(s) - Delegated for noting**

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1. Report by Clerk to the Licensing Board - The Gambling Act 2005: Review of Licensing Board’s Statement of Principles

2. Report by Clerk to the Licensing Board - Delegated list of revocation of personal licences (for members information)
To: Renfrewshire Licensing Board
On: 3 December 2018

Report by Clerk to the Licensing Board

The Gambling Act 2005: Review of Licensing Board’s Statement of Principles

1. Summary

1.1 This report advises the Board on the consultation undertaken in respect of Renfrewshire Licensing Board’s Statement of Principles under the Gambling Act 2005 ("the Act") and seeks approval of the Statement of Principles for 2019-2022 attached as Annex 1.

2. Recommendation

2.1 It is recommended that the Board approve the terms of the Statement of Principles attached as Annex 1 and agree to adopt the Statement with effect from 31st January, 2019.

3. Background

3.1 In terms of Section 349 of the Act, the Board is required to publish a Statement of Principles ("the Statement") that they propose to apply in exercise of their functions under the Act for a three year period. The Board’s first Statement was approved at the Board’s meeting on 17th January, 2007. The Board’s last Statement (for 2016-2019) was approved in 2015 and now falls to be reviewed in terms of the Act.

3.2 At its meeting on 17th September 2018, the Board agreed the terms of a draft Statement for further consultation, the terms of the draft Statement having been updated from the Statement for 2016-2019. The Board also authorised the Clerk, at that meeting, to consult various bodies and persons. The Board instructed officers, following that consultation, to submit a further report to the Board with a final version of the Statement for consideration and approval. The proposed Statement is attached at Annex 1 to this report. The list of persons and bodies consulted is set out at Appendix 1 to that proposed Statement.

3.3 In response to the consultation, three responses were received, from the parties detailed at Paragraphs 3.3.1 to 3.3.3. These responses are attached as
Annex 2.

3.3.1 **Communities, Housing and Planning Services**
Communities Housing and Planning Services have indicated that they have no comments on the contents of the Statement, but have indicated that they are happy to assist the Board from a community safety standpoint.

3.3.2 **Dr. Catherine Chiang, Consultant in Public Health Medicine, Greater Glasgow and Clyde NHS**
Dr. Chiang suggests that some sections of the Statement be expanded. With regard to these comments, the Board will note that information as to what constitutes vulnerable persons is set out at Paragraph 13.22 of the Statement. Paragraph 13.18 of the Statement relates to the licensing objective in respect of crime and disorder or where gambling is used to support crime. Paragraph 15.2 relates to Family Entertainment Centres.

Paragraph 13.27 has been adjusted in light of Dr. Chiang's comment.

Dr. Chiang also suggests that additional information be included at Appendix 3. However, information in relation to treatment centres was included at Appendix 4 of the draft Statement agreed by the Board for consultation on 17th September 2018, as provided by Renfrewshire Health and Social Care Partnership. No further maps or information have been made available. The Partnership have confirmed that the support services within Renfrewshire are as set out within Appendix 4 to the Statement.

3.3.3 **Gamcare**
Gamcare have indicated that they are unable to respond individually to consultations on reviews of Statements of Principles, but have provided general information. They have also provided an information leaflet with their response.

Paragraph 12.5 of the Statement, which sets out the Board's expectations in relation to risk assessments, has been updated in light of Gamcare's response.

3.4 If the Board approve the recommendation, the Board is required to publish a Notice of its intention to publish a Statement or revision in accordance with the Gambling Act 2005 (Licensing Authority Policy Statement) (Scotland) Regulations 2006, four weeks prior to the date the revised statement will come into effect. Further, the Board will require to publish the revised Statement on the authority's website and make the Statement available to members of the public for at least four weeks prior to the date when the revised Statement will come into effect (31 January 2019).
4. Equality Impact

The Recommendation contained within this report has been assessed in relation to its impact on equalities and human rights and the parties listed in Appendix 1 to the draft Statement of Principles at Annex 1 have been consulted on the terms of the proposed policy. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendation contained in the report, as no policy is currently proposed which would prevent gambling facilities being made available in any specific location.

Kenneth Graham
Clerk to the Licensing Board
Renfrewshire Licensing Board

Statement of Principles
under the
Gambling Act 2005
Section 349

31st January 2019
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RENFREWSHIRE LICENSING BOARD

GAMBLING ACT 2005

STATEMENT OF PRINCIPLES

1. Introduction

1.1 The Gambling Act 2005 ("the Act"), which came into full force and effect on 1 September, 2007, created a new system of licensing and regulation for all commercial gambling in Great Britain, other than the National Lottery and spread betting. Section 349 of the Act required all licensing authorities to prepare and publish a Statement of Principles to be applied in exercising their functions under the Act.

The Act provided that a Statement of Principles shall apply for a period of three years and may be reviewed and revised during that period if appropriate.


As required in terms of Section 349 of the Act, the Board have consulted on and reviewed its Statement of Principles. A list of those consulted is attached at Appendix 1. The following is the Board’s Statement of Principles which it proposes to apply in exercising its functions under the Act during the three year period beginning on 31 January, 2019. This Statement of Principles will be kept under review and revised, if appropriate, during the three year period.

1.2 In preparing this Statement of Principles account has been taken of the statutory guidance issued by the Gambling Commission. The 5th edition of the guidance was published in September 2015 and updated in September 2016 in respect of changes to Chapters 17, 18 and 19 which relate to casinos, bingo and betting premises. The current Guidance can be found at http://www.gamblingcommission.gov.uk/PDF/GLA5.pdf

1.3 In exercising its functions under the Act, the Board will have regard to the statutory licensing objectives set out in Section 1 of the Act, namely:

- preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime;
• ensuring that gambling is being conducted in a fair and open way; and
• protecting children and other vulnerable persons from being harmed or
exploited by gambling.

1.4 In accordance with Section 153 of the Act, the Board, in making decisions
concerning premises licences, aims to permit the use of premises for gambling
in so far as they think it is:

• in accordance with any relevant Code of Practice issued by the Gambling
Commission;
• in accordance with any relevant guidance issued by the Gambling
Commission;
• reasonably consistent with the licensing objectives; and
• in accordance with this Statement of Principles.

1.5 Nothing in the Statement will override the right of any person to make an
application under the Act or to have the application considered on its individual
merits, undermine the right of any person to make representations on an
application or to seek a review of a licence where there is a legal power to do
so.

1.6 This Statement is intended to be a general Statement of Principles and is not
to be regarded as a comprehensive guide to the application of the Act by the
Board. Applicants and others should always have regard not only to this
Statement of Principles but also to the Act, any regulations made under the Act
and any Guidance or Codes of Practice issued by the Gambling Commission.
Guidance and Codes of Practice issued by the Gambling Commission may be
accessed on the Commission’s web site.
http://www.gamblingcommission.gov.uk/

1.7 In producing this Statement of Principles, the Board has had regard to the
licensing objectives of the Act, the Guidance issued by the Gambling
Commission and any responses from those consulted on this Statement of
Principles.

1.8 In making decisions under the Act, the Board will have regard to this Statement
of Principles but every application will be considered on its own merits. The aim
of the Licensing Board in this Statement is to promote the licensing objectives
and in particular to address the impact of licensed premises in terms of crime
and disorder arising from gambling and ensure that suitable controls are placed
on gambling appropriate to the location and internal layout of gambling licensed
premises to address any concerns relevant to the licensing objectives. The
Licensing Board is committed to partnership with all stakeholders with a view
to the promotion of these aims. The Board recognises the impact that
unregulated gambling may have on its community and local plans for growth
and regeneration of the economy and, in delivering the gambling regime will,
with regard to the principles set out in this Statement, seek to support its local
economy and protect children and vulnerable people.
1.9  The Act provides that unmet demand is not a criterion of which the Board may take account when considering an application and the Guidance issued by the Gambling Commission states that moral or ethical objections to gambling are not a valid reason to reject applications for premises licences. The Board will therefore not have regard to demand or moral objections when exercising its functions under the Act.

1.10 The Board are committed to avoiding duplication with other legislation and regulatory regimes as far as possible and the legal requirements of such other legislation (e.g. Health and Safety legislation) have not been repeated in this Statement of Principles.

2.  Renfrewshire Licensing Board

2.1 Renfrewshire Licensing Board, which is referred to in this Statement of Principles as "the Board", is the licensing authority for Renfrewshire Council. Renfrewshire is situated to the West of Glasgow on the south bank of the River Clyde and covers nearly 101 square miles. Renfrewshire's population is estimated at approximately 176,830, making it the tenth largest Council area in Scotland in terms of population.

2.2 Further information in relation to the proportions of dependent children in households throughout Renfrewshire, and information in relation to the location of schools, premises used by children and young people and premises where support is offered to vulnerable people, such as those with addiction problems, is provided at Section 13.24 and Appendices 3 and 4 to this Statement. This information is provided to give further information as to the local area profile of Renfrewshire in terms of addiction services, educational establishments and other premises frequented by children and vulnerable people.


3.1 The Act requires the following parties to be consulted prior to publication of this Statement of Principles:

- the Chief Constable
- one or more persons who appear to the authority to represent the interests of persons carrying on gambling businesses in the Board's area; and
- one or more persons who appear to the authority to represent the interests of persons who are likely to be affected by the exercise of the authority's functions under the Act.

3.2 The parties consulted in relation to the Statement of Principles are listed in Appendix 1.

3.3 The Board's practice is to have regard to and give appropriate weight to the views of those whom it had consulted. In determining what weight to give to particular representations, the Board's practice is to take account of the following factors:
who is making the representations (what is their expertise or interest);
relevance of the factors to the licensing objectives;
how many other people have expressed the same or similar views;
how far the representations relate to matters which the Board should be including in its Statements of Principles.

3.4 In considering the views of consultees, the Board’s practice is also to consider whether those views should be taken into account and the extent to which the Board are able to deal with the issues raised. For example, the views may relate to a matter which is dealt with under other legislation such as planning.

3.5 The Board’s officers carried out preliminary enquiries between June and August 2018 in order to prepare a draft Statement of Principles for approval by the Licensing Board for the purposes of consultation. The Board thereafter consulted on a draft Statement of Principles between September and November 2018. In response to the consultation, responses were received from Renfrewshire Council’s Communities, Housing and Planning Services, Dr, Catherine Chiang (Consultant in Public Health Medicine, Greater Glasgow and Clyde NHS) and GamCare.

4. Summary of Matters dealt with in Review

4.1 A number of matters have been updated in this Statement, including the introductory description of Renfrewshire and links, as required. The Appendices have been updated. Appendix 2, which specifies the different categories of gaming machine has been updated to include a link to the Gambling Commission’s website, as recommended by the Gambling Commission, given that the limits to stakes and prizes may change over the lifetime of the Board’s Statement. Similarly, a link to the Commission’s website has been inserted in relation to small society lotteries as the current limits under the legislation have recently been subject to consultation. Section 12, which deals with Local Risk Assessments, has been extended in light of advice from the Gambling Commission following the requirements for local risk assessments coming into effect. The Statement has also been amended slightly to reflect the updated Chapters of the Commission’s Guidance and, otherwise, minor changes have been made to the Statement as required.

4.2 Appendices 3 and 4 have been updated to reflect current local gambling related risks and harms. This will inform applicants and those making representations to applications about what evidence may assist the Licensing Board in considering the licensing of premises or proposed premises. The Statement of Principles includes amendments as approved by the Board on 3rd December 2018 in response to comments received during the consultation.

5. Licensing Authority Functions

5.1 This Board will make decisions upon applications or notifications made for:

• premises licences;
• temporary use notices;
• occasional use notices;
• permits as required under the Act; and
• registrations as required under the Act.

5.2 This Statement of Principles relates to all those licensable premises, notices, permits and registrations identified as falling within the provisions of the Act, namely:

• casinos;
• bingo premises;
• betting premises;
• tracks;
• adult gaming centres;
• licensed family entertainment centres;
• unlicensed family entertainment centres;
• club gaming permits; prize gaming and prize gaming permits;
• occasional use notices;
• temporary use notices; and
• registration of small society lotteries.

5.2 The Board will not be involved in licensing remote gambling. Regulation will fall to the Gambling Commission through operator licences.

6. **Child Protection**

6.1 In terms of Section 157 of the Act and Regulations under the Act, the Board is required to designate in writing a body which is competent to advise the Board about the protection of children from harm.

6.2 The Board designates Renfrewshire Child Protection Committee. This is an inter-agency body representing the statutory, private and voluntary sectors with a wide knowledge and experience of child protection matters: it has the specialist knowledge and expertise to advise the Board about the protection of children from harm.

7. **Responsible Authorities**

7.1 Responsible authorities are public bodies that must be notified of applications and which are entitled to make representations to the Board in relation to premises licences and applications for premises licences.

7.2 The responsible authorities in the Board's area are:

1. the Council.

2. the Gambling Commission.

3. the Chief Constable, Police Scotland.
4. the Chief Fire Officer, Scottish Fire and Rescue Service.

5. Director of Communities, Housing and Planning Services, Renfrewshire Council.

6. Renfrewshire Child Protection Committee (see paragraph 6.2 above).

7. Her Majesty’s Commissioner of Customs and Excise.

8. any other person prescribed in regulations by the Secretary of State or Scottish Ministers.

8. Interested Parties

8.1 Interested parties can make representations about licence applications or apply for a review of an existing licence. A person is an interested party if that person, in the opinion of the Board:

- lives sufficiently close to the premises to be likely to be affected by the authorised activities;
- has business interests that might be affected by the authorised activities; or
- represents persons in either of the above two groups.

8.2 In determining whether a person is an interested party, the Board will consider each case on its own merits.

8.3 In determining whether a person is a “person living close to the premises”, the Board may take account of the following factors:

- size of the premises;
- the nature of the premises;
- the distance of the premises from the location of the party making the representation, the topography and the routes likely to be taken;
- the potential impact of the premises; and
- the circumstances of the person.

8.4 In determining whether a party is a person with business interests that could be affected, factors that may be taken into account include:

- the size of the premises; and
- the proximity of the premises to any premises of the party making representations.

8.5 In deciding whether a person represents a party in either category described in 8.1 above, the Board will make decisions on a case by case basis; in appropriate cases, the Board may require written evidence such as a letter confirming that the person does indeed represent the party. The Board will not request from democratically elected persons, such as Councillors, MPs and MSPs for the constituency or ward likely to be affected, specific evidence that
they have been asked to represent an interested party. The Board will similarly consider responses from community councils or from community groups representing vulnerable people living near the premises or proposed premises.

9. Compliance and Enforcement

9.1 The Board has powers in terms of Part 15 of the Act to inspect premises, to monitor compliance with the provisions of the Act and, in respect of licence conditions, to investigate suspected offences.

Under the Legislative and Regulatory Reform Act 2006, any person exercising a specified regulatory function has a legal duty to have regard to the statutory principles of good regulation in the exercise of the function. These principles are detailed in 9.2 below. The Board will also have regard to the requirements of the Regulators’ Code published by the Department for Business, Innovation and Skills (now the Department for Business, Energy and Industrial Strategy).

9.2 The Board will seek to ensure that its approach to compliance and enforcement is:

- proportionate: regulators should only intervene when necessary: remedies should be appropriate to the risk posed, and costs identified and minimised;
- accountable: regulators must be able to justify decisions, and be subject to public scrutiny;
- consistent: rules and standards will be applied fairly and equally to all parties;
- transparent: regulators should be open, and keep regulations simple and user friendly; and
- targeted: regulation should be focused on the problem, and minimise side effects.

9.3 The Board will seek to ensure that any inspection programme is risk based. Premises will be subject to a scheme of routine inspection, the frequency of which will be determined by the risks imposed; those premises considered to pose the greatest risk will be subject to more frequent inspections than those presenting a lower risk.

9.4 When assessing risk, consideration will be given to:-

- the nature of the gambling activities carried out on the premises;
- the location of the premises in relation to schools and other premises frequented by children and vulnerable persons, such as the premises detailed at Appendix 4;
- the procedures put in place by the management of individual premises to meet the licensing objectives.

9.5 The Board, to monitor compliance with its functions under the Act, will work actively with the Gambling Commission’s Compliance Officer and other partner agencies to enforce the licensing legislation. The Responsible Authorities shall also monitor the Renfrewshire area for any unlicensed premises or gambling activity and ensure, where this is identified, it is reported to the Gambling Commission or other appropriate agency.
9.6 In accordance with the principle of transparency, copies of any enforcement and compliance protocols adopted by the Board will be made available.

9.7 The Board recognises that certain bookmakers have a number of premises within its area. In order to ensure that any compliance issues are recognised and resolved at the earliest stage, operators are requested to provide the authority with a single named point of contact and contact details, who should be a senior individual, and whom the Board will contact first should any compliance queries or issues arise.

10. Exchange of Information

10.1 In exercising its functions under the Act, the Board will exchange relevant information with other regulatory bodies. The Board will act in accordance with the provisions of the Act, data protection and freedom of information legislation, the Licensing Board's Privacy Policy and the Guidance and Codes of Practice issued by the Gambling Commission.

11. Equality and Diversity

11.1 Renfrewshire Licensing Board is committed to promoting equal opportunities, valuing diversity and tackling social exclusion. The Board will aim to provide opportunities that meet the diverse needs of different people and groups of people by ensuring that services and employment opportunities are accessible to all. Everyone will be treated fairly and with respect. Diversity needs will be understood and valued. The Board will aim to eradicate all forms of discrimination.

12. Local Risk Assessment

12.1 The Gambling Commission’s Licence Conditions and Codes of Practice (LCCP), the most recent version of which came into effect on 4 April 2018, formalise the need for operators to consider local risks. Local risk assessments apply to all non-remote casino, adult gaming centre, bingo, family entertainment centre, betting and remote betting intermediary (trading room only) licences, except non-remote general betting (limited) and betting intermediary licences. This provision came into force on 6 April 2016.

12.2 Licensees are required to assess the local risks to the licensing objectives posed by the provision of gambling facilities at each of their premises, and have policies, procedures and control measures to mitigate those risks. In undertaking their risk assessments, they must take into account relevant matters identified in this policy statement.

12.3 Licensees must review (and update as necessary) their local risk assessments:

a) to take account of significant changes in local circumstances, including those identified in a licensing authority’s statement of licensing policy;

b) when there are significant changes at a licensee’s premises that may affect their mitigation of local risks;
c) when applying for a variation of a premises licence; and

d) in any case, undertake a local risk assessment when applying for a new premises licence.

12.4 The Social Responsibility Code provision is supplemented by an Ordinary Code provision that requires licensees to share a copy of their own risk assessment which will set out the measures the licensee has in place to address specific concerns. "Ordinary Codes" are not mandatory but operators are expected to follow them unless they can put alternative arrangements in place that are equally effective. This practice should reduce the occasions on which a premises licence review and the imposition of licence conditions is required. The Board expect applicants for a premises licence, or for variation of a premises licence, to lodge their risk assessment with the Board, as licensing authority, along with their application for grant or variation. The Board's officers may also request a copy of a local risk assessment at any time. It is expected that local risk assessments will be kept at individual licensed premises to which they relate and premises managers should be familiar with the individual risk assessments, which should be reviewed and monitored as required.

12.5 The licensing authority have an expectation that all local risk assessments will take into account the vicinity of licensed premises to non-gambling premises such as schools, gambling or addiction support or treatment locations where children and vulnerable people are likely to be present. Information about the proportions of dependant children in households in areas throughout Renfrewshire and locations where vulnerable people are likely to be present is provided at Section 13.24 and Appendices 3 and 4 to this Statement to assist licence holders and applicants and those seeking to make representations to the Licensing Board.

The Board expects local risk assessments to set out how people with gambling dependencies are protected within licensed premises, particularly where the premises are located near to facilities for children and vulnerable people.

The Board also encourages within risk assessments (i) proposals between operators for a self-exclusion network for declared 'problem gamblers', particularly in areas where there is a concentration of gambling premises (ii) information on training programmes for staff to ensure that they are able to identify children and other vulnerable people and the action the operator will take to ensure they are not able to enter the premises; (iii) information as to how the operator ensures an adequate number of staff and managers are on the premises at key points throughout the day; (iv) information as to whether the layout, lighting and fitting out of the premises have been designed so as not to attract children and other vulnerable persons who might be harmed or exploited by gambling, and (v) consideration as to whether any promotional material associated with the premises could encourage the use of the premises by children or young people who are not legally allowed to use the premises.
13. **Premises Licence General Principles**

13.1 In accordance with Section 150 of the Act, Premises licences can authorise the provision of facilities on:

a) casino premises

b) bingo premises

c) betting premises, including tracks and premises used by betting intermediaries

d) adult gaming centre premises (for category B3, B4, C and D machines), gaming machine categories are defined in the Categories of Gaming Machine Regulations 2007 as amended. The definitions as at the date of publication of this Statement are included as Appendix 2.

e) family entertainment centre premises (for category C and D machines) (note that, separate to this category, the Licensing Board may issue a family entertainment centre gaming machine permit, which authorises the use of category D machines only.)

13.2 By distinguishing between types the Act makes it clear that the primary gambling activity of the premises should be that described. Thus, in a bingo premises, the primary activity should be bingo, with gaming machines allowed within the terms of the legislation as an ancillary offer on the premises. This principle also applies to existing casino licences and betting premises licences (referred to in the Commission’s updated Guidance as off-course betting).

Subject to the gaming machine entitlements which various types of licence bring with them (and except in the case of tracks), the Act does not permit premises to be licensed for more than one of the above activities.

13.3 Premises licences will be subject to the restrictions set out in the Act and regulations as well as to specific mandatory and default conditions which are detailed in regulations issued under the Act.

13.4 The Board may exclude default conditions and also attach other conditions, where it believes it is appropriate.

13.5 In making decisions about premises licences, the Board will aim to permit the use of premises for gambling insofar as it is

- in accordance with any relevant code of practice issued by the Gambling Commission;
- in accordance with any relevant guidance issued by the Gambling Commission;
- reasonably consistent with the licensing objectives; and
• in accordance with this Statement of Licensing Principles.

13.6 Definition of “Premises” - In the Act “premises” is defined as including “any place”. The Act prevents more than one premises licence applying to any place. However a single building could be subject to more than one premises licence, provided they are for different parts of the building and the different parts of the building can reasonably be regarded as being different premises. This approach has been taken to allow large, multiple unit premises such as a pleasure park, pier, track or shopping mall to obtain discrete premises licences, where appropriate safeguards are in place. However, the Gambling Commission states in its current Guidance that licensing authorities should pay particular attention if there are any issues about sub-divisions of a single building or plot and will ensure that mandatory conditions relating to access between the premises are observed.

13.7 The Gambling Commission states in its current Guidance to Licensing Authorities that: “In most cases the expectation is that a single building/plot will be the subject of an application for a licence, for example, 32 High Street. But, that does not mean 32 High Street cannot be the subject of separate premises licences for the basement and ground floor, if they are configured acceptably. Whether different parts of a building can properly be regarded as separate premises will depend on the circumstances.” The location of the premises will clearly be an important consideration and the suitability of the division is likely to be a matter of discussion between the operator and the licensing officer. However, the Commission does not consider that areas of a building that are artificially separated, for example by ropes or moveable partitions, can properly be regarded as separate premises.

13.8 The Board takes note of the Gambling Commission’s Guidance to Licensing Authorities which states that licensing authorities should take particular care in considering applications for multiple licences for a building and those relating to a discrete part of a building used for other (non-gambling) purposes. In particular, the Board should be aware that entrances and exits from parts of a building covered by one or more licences should be separate and identifiable so that the separation of different premises is not compromised and that people do not ‘drift’ into a gambling area. The plan of the premises should clearly denote entrances and exits. The Board notes that in terms of a mandatory condition of Bingo and Family Entertainment Centre licence under-18s should not have access to areas where category B and C gaming machines are located and that further mandatory conditions of licences require the area to be:

• separated from the rest of the premises by a physical barrier which is effective to prevent access other than by an entrance designed for that purpose

• supervised at all times to ensure that under-18s do not enter the area, and supervised by either:
  
  - one or more persons whose responsibilities include ensuring that under18s do not enter the areas

  - CCTV monitored by one or more persons whose responsibilities include ensuring that under-18s do not enter the areas
arranged in a way that ensures that all parts of the area can be observed.

A notice must also be displayed in a prominent place at the entrance to the area stating that no person under the age of 18 is permitted to enter the area.

13.9 The Guidance also gives a list of factors which the Board should be aware of, which may include:

- Do the premises have a separate registration for business rates?
- Is the premises' neighbouring premises owned by the same person or someone else?
- Can each of the premises be accessed from the street or a public passageway?
- Can the premises only be accessed from any other gambling premises?

The Board will consider these and other relevant factors in making its decision, depending on all the circumstances of the case.

13.10 Applicants can apply for a premises licence in respect of premises which have still to be constructed or altered and the Board will determine such applications on their merit.

In deciding whether a premises licence can be granted where there are outstanding construction or alteration works at a premises, the Board will determine applications on their merits, applying a two stage consideration process:-

- First, whether the premises ought to be permitted to be used for gambling
- Second, whether appropriate conditions can be put in place to cater for the situation that the premises are not yet in the state in which they ought to be before gambling takes place.

Applicants should note that the Board is entitled to decide that it is appropriate to grant a licence subject to conditions, but it is not obliged to grant such a licence.

More detailed examples of the circumstances in which such a licence may be granted can be found in Chapter 7 of the Gambling Commission’s current Guidance.

13.11 In determining premises licences the Board may not have regard to the expected demand for the facilities which the premises is proposed to provide.

13.12 In accordance with the Gambling Commission’s Guidance the Board will pay particular attention to the protection of children and vulnerable persons from harm or exploitation by gambling, as well as to issues of crime and disorder.

13.13 The Board has not adopted any specific policy in relation to areas where gambling premises should not be located. However, where representations are received in relation to an application for a premises licence, the application will be considered at a meeting of the Licensing Board. The Act places a duty on the Licensing Board to aim to permit the use of premises for gambling in so far as the Board thinks the application is in accordance with:

- this Policy Statement
• the Commission’s Guidance
• the Codes of Practice, and
• where the application is reasonably consistent with the licensing objectives.

As these are the criteria against which an application is to be assessed, representations which address these issues are more likely to be accepted and given weight.

13.14 All representations must be in writing and must be received by the Board within the time limits set by the relevant regulations (normally 28 days from the date the application was received). For a representation to be relevant it should:

• Be positively tied or linked to particular premises, and
• Relate to the licensing objectives (set out at Paragraph 1.3 of this Statement), or
• Raise issues under this policy, the Gambling Commission’s Guidance or Codes of Practice.

13.15 Representations relating to an application should indicate why an application is not “reasonably consistent” with the licensing objectives, or not in accordance with this Policy, the Commission’s Guidance or the relevant Codes of Practice—why the local risk assessments are not considered suitable and sufficient, or why the application should only be granted subject to certain conditions. It is in the interests of those making representations that they include as much detail and evidence as possible at the time the representation is made. Further information is provided at Paragraphs 13.19 and 13.23-13.24 of this Statement in relation to the content of representations relative to the licensing objectives. Similarly, applicants (and licence holders) should be prepared to explain to the Board how they intend to address or mitigate any risks identified in representations.

Objective 1: Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime

13.16 The Gambling Commission will take a leading role in preventing gambling from being a source of crime. Its Guidance envisages that attention is paid to the proposed location of gambling premises in terms of this licensing objective.

13.17 The Board recognises the Gambling Commission’s distinction between disorder and nuisance, disorder meaning activity, which is more serious and disruptive than mere nuisance. The Board will consider factors such as whether police assistance was required and how threatening the behaviour was to those who could see it, to assess a disturbance.

13.18 In considering licence applications, the Board will particularly take into account the following:-

• the design and layout of the premises;
• the training given to staff and crime prevention measures appropriate to those premises;
• physical security features installed in the premises, which may include matters such as position of cash registers or the standard of CCTV installed in the premises;
• where premises are subject to age restrictions, the procedures in place to conduct age verification checks; and
• the likelihood of any violence, public order or policing problem if the licence is granted.

13.19 The Board will, in relation to this Licensing Objective, give due weight to any representations received in respect of an application from Police Scotland (including evidence of gambling as a source of crime or disorder, being associated with crime or disorder or used to support crime), and the other relevant authorities when making decisions in this regard. The Board may consider whether specific controls, such as a requirement for the provision of door supervisors, need to be applied in order to prevent premises being a source of crime or used to support crime, causing adverse consequences for the localities in which premises are located, in order to promote this Licensing Objective. Applicants would be expected to demonstrate how they will address and mitigate any risks identified in relation to this Licensing Objective.

Objective 2: Ensuring that gambling is conducted in a fair and open way

13.20 The Gambling Commission has stated that it would generally not expect licensing authorities to be concerned with ensuring that gambling is conducted in a fair and open way as this will relate either to the management of the business, therefore subject to an operating licence, or to an individual and therefore subject to a personal licence. The Board recognises that both of the matters are the responsibility of the Gambling Commission.

Objective 3: Protecting children and other vulnerable persons from being harmed or exploited by gambling

13.21 The Board has noted the Gambling Commission’s Guidance that this objective means preventing children from taking part in gambling (as well as restriction of advertising so that gambling products are not aimed at or are particularly attractive to children). The Board will therefore consider, as suggested in the Gambling Commission’s Guidance, whether specific measures are required at particular premises, with regard to this licensing objective. The Board will consult the Renfrewshire Child Protection Committee on any application where it considers there may be concerns over access for children or vulnerable persons. The Board is also aware of the Gambling Commission Codes of Practice as regards this licensing objective, in relation to specific premises.

13.22 As regards the term "vulnerable persons" it is noted that the Gambling Commission does not seek to offer a definition but states that it will for regulatory purposes assume that this group includes people who gamble more than they want to; people who gamble beyond their means; and people who may not be able to make informed or balanced decisions about gambling due
to a mental impairment, alcohol or drugs. The Board will consider this licensing objective on a case by case basis.

In doing so, the Board will give due weight to representations which highlight risks to this licensing objective.

13.23 The Board will judge the merits of each individual application before reaching a decision on it, including whether to impose conditions to protect children or vulnerable persons. Any controls which might be required may also depend on the type of premises being considered and, in particular, whether and to what extent children are allowed in those premises. Such conditions may require, particularly in relation to children: supervision of entrances; segregation of gambling areas from areas frequented by children; restrictions on advertising where children and/or vulnerable persons may be near premises, and supervision of gaming machines in non-adult gambling specific premises.

In respect of “vulnerable persons”, the Board will also have particular regard to representations relating to the internal layout of premises, as well as any concerns in relation to the location of applicant premises.

13.24 Representations should address why any conditions should be imposed to ensure the gambling activity on premises is “reasonably consistent” with the licensing objectives, with supporting evidence of any gambling related risks or harms relating to the premises or the area of the premises. For the assistance of those making representations, Appendices 3 and 4 contain details of schools and locations offering support to vulnerable people within Renfrewshire and maps of areas in Renfrewshire with a higher proportion of dependent children. Those making representations may consider referring to these Appendices in their representations, if they consider that premises in these areas require additional controls and applicants (and licence holders) should be prepared to demonstrate how they will address any identified concerns or mitigate the risks within the terms of their local risk assessments and in any submissions they may wish to make at any hearing before the Licensing Board.

Conditions on Premises Licences

13.25 Any conditions attached to licences will be proportionate and will be:

- relevant to the need to make the premises suitable as a gambling facility;
- directly related to the premises and the type of licence applied for;
- fairly and reasonably related to the scale and type of premises; and
- Reasonable in all other aspects

13.26 Decisions on individual conditions will be made on a case-by-case basis. The control measures, which the Board may consider imposing, include door supervisors and appropriate signage for adult only areas. Licence applicants will be invited to offer their own suggestions as to ways in which the licensing objectives can be effectively met (and require to share their local risk assessments with the licensing authority on an application for grant or variation of a premises licence, or upon a request by this licensing authority).
13.27 The Board may consider imposing specific conditions for buildings which are subject to multiple premises licences. Such conditions may include the supervision of entrances, segregation of gambling and non-gambling areas frequented by children, the supervision of gaming machines and the display of notices regarding age restriction.

13.28 The licensing authority will seek to avoid any duplication with other statutory/regulatory regimes where possible, including the statutory planning regime.

Door Supervisors

13.29 The Board will consider whether there is a need for door supervisors in terms of the licensing objectives relating to children and vulnerable persons and the prevention of crime.

14. Adult Gaming Centres

14.1 The Board will have regard to the need to protect children and vulnerable persons from harm or being exploited by gambling and will expect the applicant to demonstrate that there will be sufficient measures to ensure that persons under 18 years of age do not have access to the premises.

14.2 Sufficient measures that will be imposed as appropriate licensing conditions may include proof of age schemes, CCTV, door supervisors, supervision of entrances/machine areas, physical separation of areas, location of entry notices/signage and specific opening hours.

14.3 The measures detailed in 14.2 above are not exhaustive and are not intended to exclude other conditions in appropriate cases.

15. Family Entertainment Centres

15.1 The Board will have regard to the need to protect children and vulnerable persons from harm or being exploited by gambling and will expect the applicant to demonstrate that there will be sufficient measures to ensure that persons under 18 years of age do not have access to the adult only gaming machine areas.

15.2 Licence applicants will be invited as part of their application to offer their own suggestions upon measures to promote the licensing objectives. Sufficient measures that will be imposed as appropriate include CCTV, supervision of entrances/machine areas, physical separation of areas, location of entry notices/signage, specific opening hours, and measures/training for staff on how to deal with suspected school children on the premises.

15.3 The measures detailed in 15.2 above are not exhaustive and are not intended to exclude other conditions in appropriate cases.

15.4 In accordance with the Gambling Commission’s Guidance, the Board will ensure that it is sufficiently aware of any conditions that apply to operating
licences, for instance those covering the way in which the area containing the category C or higher machines, should be delineated.

16. **Casinos**

The Board has not passed a "no casino" resolution under Section 166 of the Act.

17. **Bingo Premises**

17.1 This licensing authority notes that the Gambling Commission's Guidance states that Licensing Authorities will need to satisfy themselves that bingo can be played in any bingo premises for which they issue a premises licence. This will be a relevant consideration where the operator of an existing bingo premises applies to vary their licence to exclude an area of the existing premises from its ambit and then applies for a new premises licence, or multiple licences for that or those excluded areas.

17.2 In the unusual circumstance where an existing bingo premises covered by one premises licence applies to vary the licence and acquire additional bingo premises licences (so that the area that was the subject of a single licence will become divided between a number of separate licensed premises), it is not permissible for all of the gaming machines to which each of the licences brings an entitlement to be grouped together within one of the licensed premises.

17.3 Children and young people are allowed into bingo premises; however they are not permitted to participate in the bingo and if category B or C machines are made available for use these must be separated from areas where children and young people are allowed. Licensees must ensure that their policies and procedures take account of the structure and layout of their gambling premises in order to prevent underage gambling. Where concerns are raised, the Board will consider attaching additional conditions to achieve the policy objectives set out at Chapter 18 of the Commission's Guidance, as updated in September 2016, and to ensure the risk to the licensing objectives is minimised.

18. **Betting Premises**

18.1 The Act contains a single class of licence for betting premises. Different types of premises will require licensing, including betting offices on tracks that have a separate premises licence from the track licence. It is not permissible for the operator to offer gaming machines on a premises which is licensed for betting but not to offer sufficient facilities for betting.

18.2 Section 181 contains an express power for licensing authorities to restrict the number of self-service betting machines, their nature and the circumstances in which they are made available by attaching a licence condition to a betting
premises licence or to a casino premises licence (where betting is permitted in the casino).

18.3 When considering whether to impose conditions to restrict the betting machines in particular premises, the Board will consider the ability of staff to monitor the use of machines by children and young people or by vulnerable persons.

19. Tracks

19.1 The Act contains rules, which apply to applicants for a premises licence in relation to a track. The applicant need not hold an operating licence because the betting which is provided upon the track will be provided by other operators, who come on-course. Since those people will require the necessary operating licences, the Act allows the track operator to obtain a premises licence without also having to hold an operating licence. This track premises licence then authorises anyone upon the premises with an operating licence to offer betting facilities.

19.2 Tracks are different from other premises in that there may be more than one premises licence in effect, each covering a specified area of the track. In accordance with the Gambling Commission's Guidance, the Board will especially consider the impact of the third licensing objective in this area.

19.3 There may be some specific considerations with regard to the protection of children and vulnerable persons from being harmed or exploited by gambling, the need to ensure entrances to each type of premises are distinct and that children are excluded from gambling or betting areas where they are not permitted to enter.

19.4 Children and young persons will be permitted to enter track areas where facilities for betting are provided on days when events take place, although they are still prevented from entering areas where gaming machines (other than category D machines) are provided. A track premises licence does not automatically allow gaming machines to be provided, but gaming machines may be permitted where a pool betting operating licence is also held by the track owner. Premises licence applicants will have to demonstrate suitable measures to ensure that children do not have access to adult only gaming facilities.

19.5 Appropriate licence conditions may include proof of age schemes, CCTV, door supervisors, supervision of entrances/machine areas, physical separation of areas, location of entry notices/signage, specific opening hours and the location of gaming machines.

19.6 This list is not exhaustive and does not intend to exclude other conditions in appropriate cases.

**Condition on Rules being displayed**

19.7 In accordance with the Gambling Commission's Guidance, the Board will attach a condition to track premises licences requiring the track operator to ensure that the rules are prominently displayed in or near the betting areas, or that other measures are taken to ensure that they are made available to the public.
20.  **Travelling Fairs**

20.1 The Board will consider whether the application falls within the statutory definition of a travelling fair.

20.2 Where category D machines and/or equal chance prize gaming without a permit is to be made available for use at travelling fairs, the Board will decide whether the statutory requirement, that the facilities for gambling amount to no more than an ancillary amusement at the fair, is met.

20.3 The 27-day statutory maximum for the land being used for a fair per calendar year shall apply to the piece of land on which the fairs are held, regardless of whether it is the same or different travelling fairs occupying the land.

21.  **Provisional Statements**

21.1 Section 204 of the Act provides that a person may make an application to the licensing authority for a provisional Statement in respect of premises that he or she expects to be constructed, expects to be altered or expects to acquire a right to occupy. In accordance with the current Guidance issued by the Commission, a premises licence to use premises for gambling should only be issued in relation to premises that the Board can be satisfied are going to be ready to be used for gambling in the reasonable near future, consistent with the scale of building or alteration required before the premises are brought into use. The Board will consider, in relation to premises not yet ready for use for gambling, whether a provisional statement should be applied for, rather than a premises licence.

21.2 In terms of representations about premises licence applications following the grant of a provisional statement, no further representations from relevant authorities or interested parties will be taken into account unless they concern matters which could not have been addressed at the provisional statement stage, or they reflect a change in the applicant's circumstances.

21.3 The Board may refuse the premises licence or grant it on terms different to those attached to the provisional statement only by reference to matters:-

- which could not have been raised at the provisional licence stage; or
- which, in the Board's opinion, reflects a change in the operator's circumstances.

21.4 The Gambling Commission's Guidance states that licensing authorities must not have regard to whether or not a proposal by an applicant is likely to be permitted in accordance with planning or building law.

22.  **Reviews**

22.1 A premises licence may be reviewed by the Board of its own accord for any appropriate reason or following the receipt of an application for a review by an
interested party or responsible authority. It is for the Board to decide whether the review should be carried out.

22.2 Section 200 of the Act provides that licensing authorities may initiate a review in relation to a particular class of premises licence or in relation to particular premises.

22.3 An application for a review may be rejected if the Board is of the view that the grounds on which the review is sought:-

- are not relevant to the principles that must be applied by the licensing authority in accordance with Section 153;
- are frivolous or vexatious;
- will certainly not cause the authority to revoke or suspend the licence or exclude, remove or amend a condition attached to the licence, or add a condition to the licence;
- are substantially the same as the grounds specified in an earlier application in respect of the same premises or are substantially the same as representations made in relation to the application for the premises licence.

22.4 In determining, whether to exercise the power to reject an application for review, the Board will take into account the length of time that has elapsed since the making of the earlier application or since the making of the representation.

23. Unlicensed Family Entertainment Centre Gaming Machine Permits

23.1 Where the operator of a family entertainment centre (FEC) does not hold a premises licence but wishes to provide gaming machines, he or she may apply to the licensing authority for this permit. The applicant must demonstrate that the premises will be wholly or mainly used for making gaming machines available for use.

23.2 Unlicensed FECs will be able to offer only category D machines in reliance of a gaming machine permit. Any number of category D machines can be made available with such a permit. Permits cannot be issued in respect of vessels or vehicles.

23.3 The Board can grant or refuse a licence but cannot attach conditions to this type of permit.

23.4 The Board will expect the applicant to demonstrate that there are policies and procedures in place to protect children from harm. Harm is not limited to harm from gambling, but includes wider child protection considerations.

24. Prize Gaming Permits

24.1 The Act states that a licensing authority may prepare a statement of principles that they propose to apply in exercising their functions in considering
applications for permits which in particular specifies matters that the licensing
authority propose to consider in determining the suitability of the applicant for a
permit.

24.2 The applicant should set out the types of gaming that he or she is intending to
offer and should be able to demonstrate an understanding of the limits to stakes
and prizes that are set out in regulations and should demonstrate that the
gaming offered is within the law. In making a decision on the application for this
permit the Board will have regard to any Gambling Commission Guidance.

25. Temporary Use Notices

25.1 Where a gambling operator does not hold a premises licence but wishes to use
the premises temporarily for providing facilities for gambling he or she may
apply for a temporary use notice which may only be granted if the applicant
holds a relevant operating licence.

25.2 The legislation and the Gambling Commission's Guidance define premises as
including "any place" and refer to a "set of premises". The Board will consider
amongst other things, the ownership/occupation and the control of the premises
when determining any particular case.

25.3 A set of premises may not be the subject of a temporary use notification for
more than 21 days in a period of 12 months. In consideration of temporary use
notice applications, the Board will apply any regulations made under the
provisions of the Act.

26. Occasional Use Notices

26.1 Where there is betting on a track on eight days or less in a calendar year, betting
may be permitted by an occasional use notice, without the need for a full
premises licence.

26.2 The Board will ensure that the statutory limit of eight days in a calendar year is
not exceeded and will consider the definition of a "track" in determining whether
the applicant is permitted to avail him/herself of this notice.

27. Small Society Lotteries

27.1 A non-commercial society that runs a lottery where the income is below certain
specified thresholds can register with the Licensing Board.

27.2 The financial limits that apply to these societies at the time of preparation of this
Statement are that the proceeds from one individual lottery cannot exceed
£20,000 and in a calendar year the total proceeds do not exceed £250,000. If
these limits are likely to be breached, then the Society requires to apply to the
Gambling Commission for a Lottery Operating Licence. Societies cannot hold
both these permissions at the same time.
As the limits stated above have been the subject of recent consultation, any person seeking to register a small society lottery should check the up to date limits on the Gambling Commission’s website, at www.gamblingcommission.gov.uk or speak with Renfrewshire Council’s Licensing Standards Officers on 0141-618-7084, who will be able to provide further information.

27.3 Registration requires the Society to name a person responsible for the promotion of the lottery and to submit lottery returns within three months of the date of the (last) lottery draw. Should that person no longer be responsible for promoting the lottery, then the Society is required to notify the licensing authority and name a new promoter as soon as possible.

28. Declaration

28.1 The Board declares that, in producing its policy statement, it has had regard to the Licensing Objectives set out at Paragraph 1.3, the Guidance issued by the Gambling Commission and the responses received from those consulted in the preparation of the Statement.
APPENDIX 1

LIST OF CONSULTEES

1. All Renfrewshire Licensing Board Members
2. All Renfrewshire Council Elected Members
3. Renfrewshire Council Chief Executive
4. All Renfrewshire Council Directors
5. All Gambling Premises Licence Holders within Renfrewshire
6. The Gambling Commission
7. Chief Constable, Police Scotland
8. The Chief Fire Officer, Scottish Fire and Rescue
9. HM Revenue and Customs National Registration Unit
10. Church of Scotland, 121 George Street, Edinburgh
11. Diocese of Paisley, Diocesan Office, Cathedral Precinct, Incle Street, Paisley
13. Association of British Bookmakers Limited, Ground Floor, Warwick House, 25 Buckingham Palace Road, London, SW1W OPP
14. All Renfrewshire Community Councils
15. Renfrewshire Child Protection Committee
16. General Secretary, Scottish Trades Union Congress, 333 Woodlands Road, Glasgow, G3 6NG
17. Renfrewshire Chamber of Commerce
18. Scottish Enterprise
19. Gamcare, 1st Floor, CAN Mezzanine Old Street, London, N1 6AH
20. Gamblers Anonymous Scotland, St Columbkilles Halls, 2 Kirkwood Street, Rutherglen, Glasgow, G73 2SL
21. Renfrewshire Family Group Conference Service, Women & Children First, Milend, 30 Seedhill Road, Paisley, PA1 1SA
22. Paisley YMCA
23. Young Persons' Representatives, c/o Fiona Taylor
24. Youth Commission
25. All Local Area Committees
26. All Tenants' Associations
27. Federation of Local Associations in Renfrewshire
28. Renfrewshire Community Planning Partnership, c/o Carol MacDonald
29. Renfrewshire Citizens' Advice Bureau
30. Greater Glasgow and Clyde NHS Board
31. Renfrewshire Community Safety Hub
32. National Casino Industry Forum, Carlyle House, 235-237 Vauxhall Place, Bridge Road, Victoria, London, SW1V 1EJ
33. Renfrewshire Alcohol and Drug Partnership, Dykebar Hospital, Old Medical Admin Building, Grahamston Road, Paisley, PA2 7DE
34. DEAR Group (Diversity and Equality Alliance Renfrewshire)
35. Disability Resource Centre
36. Dr Mohammed Ishaq, University of the West of Scotland
37. Engage Renfrewshire
38. LGBT+ Renfrewshire
39. Members of the Scottish Youth Parliament (per Fiona Taylor)
40. PACHEDU
41. Renfrewshire Access Panel
42. Renfrewshire Effort to Empower Minorities (REEM)
43. Renfrewshire Interfaith Group
44. Renfrewshire Polish Association
45. Renfrewshire Rising
46. Renfrewshire Youth Voice (per Fiona Taylor)
47. Reaching Older Adults in Renfrewshire
48. Soroptimist Paisley
49. TransForm Renfrewshire
50. West of Scotland Regional Equality Council (WSREC)
51. Women’s Aid
52. YouFirst Advocacy
<table>
<thead>
<tr>
<th>Category of Machine</th>
<th>Maximum stake (from January 2014)</th>
<th>Maximum price (from January 2014)</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Unlimited – no category A gaming machines are currently permitted</td>
<td>Unlimited</td>
</tr>
<tr>
<td>B1</td>
<td>£5</td>
<td>£10,000 (with option of max £20,000 linked progressive jackpot on premises basis only)</td>
</tr>
<tr>
<td>B2</td>
<td>£100</td>
<td>£500</td>
</tr>
<tr>
<td>B3</td>
<td>£2</td>
<td>£500</td>
</tr>
<tr>
<td>B3A</td>
<td>£2</td>
<td>£500</td>
</tr>
<tr>
<td>B4</td>
<td>£2</td>
<td>£400</td>
</tr>
<tr>
<td>C</td>
<td>£1</td>
<td>£100</td>
</tr>
<tr>
<td>D – non-money prize (other than a crane grab machine or a coin pusher or penny falls machine)</td>
<td>30p</td>
<td>£8</td>
</tr>
<tr>
<td>D – non-money prize (crane grab machine)</td>
<td>£1</td>
<td>£50</td>
</tr>
<tr>
<td>D – money prize (other than a coin pusher or penny falls machine)</td>
<td>10p</td>
<td>£5</td>
</tr>
<tr>
<td>D - combined money and non-money prize (other than a coin pusher or penny falls machine)</td>
<td>10p</td>
<td>£8 (of which no more than £5 may be a money prize)</td>
</tr>
<tr>
<td>D-combined money and non-money prize (coin pusher or penny falls machines)</td>
<td>20p</td>
<td>£20 (of which no more than £10 may be a money prize)</td>
</tr>
</tbody>
</table>

Note: As these limits may change from time to time, operators or other parties should refer to the Gambling Commission’s website for the current limits:
APPENDIX 3
LOCATIONS OF HOUSEHOLDS WITH DEPENDENT CHILDREN

Map 1

No. of Persons aged 0 to 18 yrs within Renfrewshire HSCP
by Datazone 2011
Source: National Records for Scotland (NRS)

| No. of persons aged 0 to 18 yrs (SAPE 2016) by Datazone 2011 |
|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
|                  | 0 to 49        | 50 to 99        | 100 to 199      | 200 to 499      | 500+            |
| No.              | (2)            | (5)             | (15)            | (32)            | (115)           |

Locality Boundaries (NRS)

Locations correspond to the more recognisable towns and places at Scotland which can be inhabited settlements. They also have a minimum populated population of 500 people or more.

Information Services - NHS Greater Glasgow & Clyde
Digital Boundaries: Crown Copyright. All rights reserved. Licence No: 108664603 29/10/
APPENDIX 4

LOCATIONS OF SCHOOLS, CENTRES FOR CHILDREN AND YOUTH ACTIVITIES, VOLUNTARY AGENCIES, ETC

Lists of primary and secondary schools located within the Renfrewshire Council area are available via the link below:

http://www.renfrewshire.gov.uk/schools

Centres for adults with learning disability are based at Spinners' Gate at Maxweltown Road and Anchor Centre at Stock Street, as well as the Mental Health Outpatients Service at the Royal Alexandra Hospital.

People with a gambling addiction can undertake treatment at the RCA Trust at premises at 8 Incle Street, Paisley, PA1 1HP

Counselling is provided by Gamblers Anonymous in the Erskine Bridge Hotel, Renfrewshire, PA8 6AN, and Ralston Community Centre, Allanton Avenue, Paisley, PA1 3BL.

Individuals undergoing treatment for alcohol and or drug misuse can seek support at:

Renfrewshire Drug Service
Back Sneddon Centre
20 Back Sneddon Street
Paisley
PA3 2DJ
0300 300 1199 (ASeRT automated service)

Integrated Alcohol Team
Back Sneddon Centre
20 Back Sneddon Street
Paisley
PA3 2DJ
0300 300 1199 (ASeRT automated service)

A list of Alcoholics Anonymous meetings is available on the PDF below:

AA Meetings.pdf
The following locations are used for a range of youth activities:

<table>
<thead>
<tr>
<th>Day</th>
<th>Location 1</th>
<th>Time</th>
<th>Location 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>MON</td>
<td>Gallowhill Junior Club</td>
<td>15:00-17:30</td>
<td>Gallowhill Community Centre</td>
</tr>
<tr>
<td></td>
<td>Linwood Youth Voice</td>
<td>16:00-17:00</td>
<td>Linwood High School</td>
</tr>
<tr>
<td></td>
<td>Ferguslie Junior Club</td>
<td>17:30-19:00</td>
<td>The Tannahill Centre</td>
</tr>
<tr>
<td></td>
<td>Ferguslie Senior Club</td>
<td>19:30-21:00</td>
<td>The Tannahill Centre</td>
</tr>
<tr>
<td></td>
<td>Erskine Youth Council</td>
<td>18:00-20:00</td>
<td>Bargarran Community Centre</td>
</tr>
<tr>
<td>TUE</td>
<td>Glenburn GoZone Junior Club</td>
<td>18:30-20:30</td>
<td>Glenburn Community Centre</td>
</tr>
<tr>
<td></td>
<td>Foxbar Junior Club</td>
<td>18:30-20:30</td>
<td>Foxbar Youth Learning Centre</td>
</tr>
<tr>
<td></td>
<td>Linwood LADDS Group</td>
<td>19:00-21:00</td>
<td>Linwood High School</td>
</tr>
<tr>
<td>WED</td>
<td>Bargarran Junior Club*</td>
<td>15:30-17:30</td>
<td>Bargarran Community Centre</td>
</tr>
<tr>
<td></td>
<td>Bargarran Senior Club*</td>
<td>18:30-20:30</td>
<td>Bargarran Community Centre</td>
</tr>
<tr>
<td></td>
<td>Paisley North Open DoE Group</td>
<td>16:30-18:00</td>
<td>Bargarran Community Centre</td>
</tr>
<tr>
<td></td>
<td>Paisley South Open DoE Group</td>
<td>16:30-18:00</td>
<td>Foxbar Youth Learning Centre</td>
</tr>
<tr>
<td></td>
<td>Youth Commission Group</td>
<td>16:00-17:30</td>
<td>West Primary School, Paisley</td>
</tr>
<tr>
<td></td>
<td>Renfrewshire Youth Voice</td>
<td>18:00-20:00</td>
<td>West Primary School, Paisley</td>
</tr>
<tr>
<td></td>
<td>LGBT+ Renfrewshire Group</td>
<td>18:30-20:30</td>
<td>Paisley Fire Station, Canal Street</td>
</tr>
<tr>
<td></td>
<td>Bishopston Youth Club</td>
<td>19:00-21:00</td>
<td>Bishopston Primary School</td>
</tr>
<tr>
<td></td>
<td>WJ MAD/Coding Club**</td>
<td>19:00-20:30</td>
<td>West Johnstone Learning Centre</td>
</tr>
<tr>
<td>THU</td>
<td>Mary Russell Youth Group</td>
<td>18:00-20:00</td>
<td>Mary Russell School</td>
</tr>
<tr>
<td></td>
<td>Glenburn GoZone Senior Club</td>
<td>18:30-20:30</td>
<td>Glenburn Community Centre</td>
</tr>
<tr>
<td></td>
<td>Foxbar Senior Club</td>
<td>18:30-20:30</td>
<td>Foxbar Youth Learning Centre</td>
</tr>
<tr>
<td></td>
<td>Linwood Class Acts</td>
<td>19:00-21:00</td>
<td>Linwood High School</td>
</tr>
</tbody>
</table>

* run in partnership with Erskine Music and Media Studio  ** run in partnership with Paisley YMCA
From: Chris Dalrymple  
Sent: 09 November 2018 11:14  
To: Douglas Campbell  
Cc: Mary Crearie; Oliver Reid; Claire Guthrie; Natalie Orr  
Subject: FW: Renfrewshire Licensing Board- Consultation on Statement of Gambling Principles

Good Morning Douglas.

From a Communities & Public Protection standpoint, we have no comments on the statement and the contents therein.

What I would advise is that under Section 1.3 – Communities and Public Protection would be happy to assist the Board in any way we can from this standpoint.

1.3 In exercising its functions under the Act, the Board will have regard to the statutory licensing objectives set out in Section 1 of the Act, namely:

- Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime.

Communities & Public Protection have an Information Sharing Protocol (ISP) with Police Scotland and intelligence may be shared with Police Scotland e.g. through Daily Tasking who may then investigate and take comments to the Licensing Board to tackle and deter any Serious Organised Crime Group that are known to be linked to gambling.

I trust this is of assistance and happy to discuss further if required.

Kind Regards

Chris

Chris Dalrymple  
Communities and Regulatory Manager  
Communities, Housing and Planning Services  
Renfrewshire Council  
Renfrewshire House  
Cotton Street  
Paisley  
PA1 1BR

Email: c.dalrymple@renfrewshire.gov.uk  
Telephone: [redacted]  
Mobile: [redacted]

From: Carolanne Robertson  
Sent: 01 October 2018 11:04  
To: Chris Dalrymple <chris.dalrymple@renfrewshire.gov.uk>  
Subject: FW: Renfrewshire Licensing Board- Consultation on Statement of Gambling Principles

Carolanne Robertson  
Community Safety Manager
From: Amy Fishlock  
Sent: 19 September 2018 14:56  
Subject: Renfrewshire Licensing Board- Consultation on Statement of Gambling Principles

Please can this be distributed to all members of Renfrewshire Community Safety Hub.

Regards

Amy

SENT ON BEHALF OF DOUGLAS CAMPBELL, ASSISTANT MANAGING SOLICITOR (LICENSING)

Dear Consultee,

**Renfrewshire Licensing Board- Consultation on Statement of Gambling Principles**

Renfrewshire Licensing Board require, every three years, to prepare a policy statement (a “Statement”) under the terms of the Gambling Act 2005 setting out how they will exercise their gambling related functions under that Act.

The next Statement, for the period 31st January 2019 to 30th January 2022, will come into force on 31st January 2019.

The Board has now agreed a draft gambling policy statement for the purposes of consultation and is as a result now consulting on the terms of this policy. The terms of the draft policy are available at [http://www.renfrewshire.gov.uk/Gambling-Statement-of-Principles](http://www.renfrewshire.gov.uk/Gambling-Statement-of-Principles). The Board agreed at its meeting on 17th September 2018 to consult with you in relation to the terms of the policy and now seeks your comments in this regard.

To assist consultees, any changes from the terms of the Board’s previous policy (for the period 2016 to 2019) have been highlighted in the new draft policy as track changes.

**Please note that any response must be received on or before 16th November 2018. The consultation closes on that date.**

The Board will consider the responses received after that date to enable them to decide the final terms of the new policy.

Regards,

Douglas Campbell  
Assistant Managing Solicitor (Licensing)  
Legal and Democratic Services  
Renfrewshire Council  
Renfrewshire House
Hi

Please find attached response to response letter for Renfrewshire Gambling Policy from Dr Catherine Chiang, Consultant in Public Health Medicine, Greater Glasgow and Clyde NHS

Many thanks

Shaziah Latif
Senior Support Officer
Health Improvement Team
Public Health Directorate
Greater Glasgow and Clyde NHS
West House, 1st Floor
Gartnavel Royal Hospital
1055 Great Western Road
Glasgow, G12 0XH
Dear Mr Campbell

Renfrewshire Licensing Board
Statement of Principles under the Gambling Act 2005, Section 349

Thank you for the opportunity to contribute comments to the development of your Statement of Principles as above. The policy addressed the role of the board and its duties under the act in a considered and helpful manner. The role of the licensing board in relation to gambling is more limited than with alcohol policy so the opportunity to intervene in public health terms is more restricted. In relation to specific sections of the policy there are a number of points that could be helpfully expanded as detailed below:

Section 12.5
A definition of vulnerable people could be included here.

13.18
The licensing board could recommend that training is given to staff on the management of vulnerable persons on their premises. Vulnerable persons include those who have self-excluded due to gambling problems, people with mental illness, learning disability dementia or people under the influence of alcohol and drugs. It would also include people under the age of 18 years.

13.22
Examples of people with impaired decision making are included in the list related to paragraph 13.8.

13.27
The amendment of measures to conditions in the first line of the paragraph should also include amendment of the same in the subsequent sentence.

15.2
The paragraph should include training on how to deal with suspected school children and vulnerable persons on the premises.
19.4

Does reference here also need to include reference to vulnerable persons?

Appendix 3 could also include maps for centres for persons with learning disability, Community mental health team bases as well as gambling treatment centres. It would also be worth considering inclusion of centres for people with alcohol related brain damage and care homes for people with dementia as part of the appendix.

Please contact the health board if any further assistance is required.

Yours sincerely

Catherine Chiang
Consultant in Public Health Medicine
Public Health Directorate
Hello,

Thank you for your email, we appreciate your interest in our work.

While we do not have the resources available to allow us to personally respond to each Local Authority which contacts us regarding their refreshed Statement of Principles, we have compiled a list of the issues or factors which we think it would be helpful to consider below, more information is available via the Gambling Commission.

The function of the Statement is to reflect locally specific gambling concerns and to reflect the Council’s wider strategic objectives. The active use of the Statement is one means by which you can make clear your expectations of gambling operators who have premises in your area. This allows operators to respond to locally specific requirements and adjust their own policies and procedures as required.

- A helpful first step is to develop a risk map of your local area so that you are aware of both potential and actual risks around gambling venues. A useful explanation of area-based risk-mapping has been developed with Westminster and Manchester City Councils, which gives some guidance on those who may be most vulnerable or at-risk of gambling-related harm. For more information please see www.geofutures.com/research-2/gambling-related-harm-how-local-space-shapes-our-understanding-of-risk/

- Consider that proposals for new gambling premises which are near hostels or other accommodation or centres catering for vulnerable people, including those with learning difficulties, and those with gambling / alcohol / drug abuse problems, as likely to adversely affect the licensing objectives set out by the Gambling Commission. This is also relevant regarding the proximity to schools, colleges and universities.

- A detailed local risk assessment at each gambling venue – pertinent to the environment immediately surrounding the premises as well as the wider local area – is a good way to gauge whether the operator and staff teams are fully aware of the challenges present in the local area and can help reassure the Local Licensing Authority that appropriate mitigations are in place.

- Does the operator have a specific training programme for staff to ensure that they are able to identify children and other vulnerable people, and take appropriate action to ensure they are not able to access the premises or are supported appropriately?

- Does the operator ensure that there is an adequate number of staff and managers are on the premises at key points throughout the day? This may be particularly relevant for premises situated nearby schools / colleges / universities, and/or pubs, bars and clubs.

- Consider whether the layout, lighting and fitting out of the premises have been designed so as not to attract children and other vulnerable persons who might be harmed or exploited by gambling.

- Consider whether any promotional material associated with the premises could encourage the use of the premises by children or young people if they are not legally allowed to do so.

We would suggest that the Local Licensing Authority primarily consider applications from GamCare Certified operators. GamCare Certification is a voluntary process comprising an independent audit assessment of an
operator’s player protection measures and social responsibility standards, policy and practice. Standards are measured in accordance with the GamCare Player Protection Code of Practice. If you would like more information on how our audit can support Local Licensing Authorities, please contact mike.kenward@gamcare.org.uk

For more information on GamCare training and other services available to local authorities, as well as recommended training for gambling operators, please see the attached brochures.

If there is anything else we can assist with please do let us know.

Kind regards,
Catherine

Catherine Sweet  
Head of Marketing and Communications

Click here to sign up to our free, monthly e-newsletter

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Sent: 19 September 2018 14:59
To: Catherine Sweet
Subject: FW: Renfrewshire Licensing Board- Consultation on Statement of Gambling Principles

From: Amy Fishlock
Sent: 19 September 2018 14:25
To: Info
Subject: Renfrewshire Licensing Board- Consultation on Statement of Gambling Principles

This Message originated outside your organization.

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Dear Consultant,

Renfrewshire Licensing Board- Consultation on Statement of Gambling Principles

Renfrewshire Licensing Board require, every three years, to prepare a policy statement (a “Statement”) under the terms of the Gambling Act 2005 setting out how they will exercise their gambling related functions under that Act.

The next Statement, for the period 31st January 2019 to 30th January 2022, will come into force on 31st January 2019.

The Board has now agreed a draft gambling policy statement for the purposes of consultation and is as a result now consulting on the terms of this policy. The terms of the draft policy are available at http://www.renfrewshire.gov.uk/Gambling-Statement-of-Principles. The Board agreed at its meeting on 17th September 2018 to consult with you in relation to the terms of the policy and now seeks your comments in this regard.
To assist consultees, any changes from the terms of the Board’s previous policy (for the period 2016 to 2019) have been highlighted in the new draft policy as track changes.

Please note that any response must be received on or before 16th November 2018. The consultation closes on that date.

The Board will consider the responses received after that date to enable them to decide the final terms of the new policy.

Regards,

Douglas Campbell
Assistant Managing Solicitor (Licensing)
Legal and Democratic Services
Renfrewshire Council
Renfrewshire House
Cotton Street
Paisley
PA1 1TT

Renfrewshire Council Website -http://www.renfrewshire.gov.uk

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Renfrewshire Council is decommissioning all gcx email between now and November 2017. The Council email domain will change to @renfrewshire.gov.uk. My new email address will still allow me to send email to you securely as it meets the UK Government’s Secure Email Blueprint (SEB)
Why choose GamCare?

GamCare is the UK’s leading provider of information, advice, support and treatment for anyone affected by problem gambling. Our expert services are confidential and non-judgemental.

Our core support and treatment services are currently funded through grant agreements with GambleAware. We also work to minimise gambling related harm through awareness, education and outreach for groups who are identified as at-risk of gambling-related harm.

We also work with the gambling industry to provide training and Certification, aiming to ensure that operators who provide products in the UK understand more about problem gambling, social responsibility and appropriate customer interaction to minimise gambling related harm. We work to ensure players are protected and that employees know more about problem gambling so that they can support their customers.

Our education and awareness initiatives include work with young people and the frontline professionals supporting them, as well as police, prisons and probation services across the UK.

There is a gap between the number of people affected by problem gambling and those accessing support. GamCare currently supports around 1 in 10 problem gamblers through our HelpLine and treatment services. One of the challenges we face is that problem gambling support services, whilst funded, do not usually have a high profile in local areas.

Problem gambling can present a challenge to local authorities as it links to a range of services, such as licencing, community safety, children and families and housing/homelessness.

GamCare are uniquely positioned to support local authorities to develop an integrated strategy to address problem gambling, from promoting safer play through to targeting those with increasing risk and ensuring problem gamblers, and those affected by problem gambling, have access to effective support and treatment.

GamCare is able to work across local authorities to provide an holistic response to problem gambling in each local area. We have developed knowledge and expertise relevant to a range of stakeholders working in frontline roles across your area and have developed training for teachers, GP’s, police and probation workers, youth workers and many more.

GamCare offers a pick and mix package of paid-for training, consultancy, auditing and engagement services, all underpinned by an expert advice and treatment service which is available completely free of charge across the country.

We are expert in problem gambling and understand its manifestation in context. We have developed a wide range of training programmes which provide:

- Awareness raising to highlight the issue of problem gambling, its nature and incidence, as well as impacts, and where to get support;
- Identification and Brief Advice for frontline staff who may come across problem gamblers (or ‘affected others’) in their everyday work;
- In-depth, pro-active behaviour change training aimed at those working with those affected in supportive capacities.
Impacts of Problem Gambling in Local Areas

It is estimated that problem gambling affects around 400,000 people in the UK, with around 2 million at risk of harm. It’s also estimated that for every problem gambler, up to seven others are impacted. Problem gambling is a cross-cutting social issue with a wide range of impacts for individuals, families and communities.

Problem gambling disproportionately affects certain groups. Young people, those in the criminal justice system and homeless people are at increased risk. In 2016, the Institute for Public Policy Research estimated that the social cost of gambling to the UK economy could be up to £1.2bn¹. The range of gambling impacts cuts right across your borough; GamCare has services to address every one.

1. Community Safety
   Domestic violence, criminal activity and crime committed at gambling premises.

2. Licensing
   Licensing issues and enforcement costs linked to problem gambling & social responsibly failures.

3. Public Health
   Alcohol and substance misuse, poor mental and physical health.

4. Housing
   Debt from problem gambling, rent arrears, homelessness.

5. Children’s Services
   Family breakdown, impact on education, safeguarding concerns, domestic violence.

6. Adult Social Services
   Unemployment, isolation, suicidal ideation, domestic violence.

GamCare’s Local Authority Offer

Certification
   Challenging operators to provide best in class social responsibility

Data Insight
   Helping Local Authorities understand the impact in their areas

Outreach & Engagement
   Targeted at priority groups across your communities

Free Treatment
   Face to face and online interventions across Great Britain

Training
   For frontline teams working with vulnerable / at risk groups

Information & Advice
   Free support via the National Gambling HelpLine

1. See Card on the table: The cost to government associated with people who are problem gamblers in Britain
GamCare Certification - Audit and Consultancy

We work with gambling operators to review their policies and procedures, audit their training and support them to embed a culture of social responsibility from the board room to the customer service team.

Our Certification reviews a range of social responsibility measures to help to promote safer gambling and to minimise gambling-related harm.

We can support your Licensing and Safer Communities teams, alongside their own programme of audit and inspections, to ensure that:

• Gambling industry staff are trained in the identification and signposting of individuals towards problem gambling support services;

• Staff understand the value of high quality personalised interactions, made in the right ways at the right times;

• Operators have embedded a culture of responsible gambling and prioritise the minimisation of risks and gambling-related harm.

Local authorities are encouraged to ensure the principles of GamCare Certification, promoting best practice around social responsibility for UK operators, are embedded in licensing Statement(s) of Principles.

"The Certification process certainly assisted us in understanding our role, as operators and product suppliers, regarding (the prevention of) problem gambling. Knowing our role is key to understanding our responsibilities."
GamCare Awareness Training

Problem Gambling Awareness

- 3 hours
- 15 max.
- At a location to suit you
- Contact us for a quote

Provides an understanding of problem gambling and gambling-related harm, including signs, symptoms and the impacts of problem gambling on an individual's life and those around them.

- Start to understand the psychology of gambling, why people gamble and what happens to the brain when we gamble.
- Understand the difference between gambling and problem gambling, indicators and how to signpost to appropriate services.

This course is for those working in frontline roles where they may encounter those affected by gambling-related harm, and who wish to gain a better understanding of the issue.

Identification and Brief Advice

- 3 hours (CPD)
- 15 max.
- At a location to suit you
- Contact us for a quote

Provides an understanding of gambling-related harm, with a focus on key risk factors and how to identify the problem, how to use a brief gambling screen and a range of current referral sources.

- Understand problem gambling, how to screen for it and structure a brief conversation to elicit further detail.
- Attain knowledge of the support and advice available, including player protection tools as well as emotional and practical support.

This course is for those working in frontline roles where they may encounter those affected by gambling-related harm, such as gambling industry staff, primary care workers, clinicians, advisers support workers or other healthcare professionals.

It provides the skills and knowledge to manage concerns and direct individuals to specialist help and support.
GamCare can provide local authorities with data about the number of calls we get from their area (by first part of postcode) and the impacts raised by these callers (where known). Nationally, the most common impacts disclosed in 2016/17 included:

- Anxiety / Stress / Mental Health
- Financial Difficulties
- Family / Relationship Difficulties
- Feeling Isolated
- General Health
- Housing Problems
- Work Difficulties
- Criminal Activity
- Alcohol Misuse
- Domestic Abuse

The chart shows the percentage distribution of these impacts, with the categories differentiated by 'Gambler', 'Affected Other', and 'All'.
Information, Advice and Treatment

GamCare operates the National Gambling HelpLine; open every day from 8am to midnight, providing information, advice and support over the phone and via web chat to more than 30,000 callers each year.

This service is supported by a range of funded treatment, operating through GamCare and our network of partner agencies across England, Scotland and Wales, delivering expert one to one and group interventions.

These fully funded services are free to access right now:

- Telephone information and advice for problem gamblers and those affected by gambling-related harm;
- Brief and Extended Brief Interventions to reduce gambling-related harm;
- A range of face-to-face, online and telephone treatment;
- Onward signposting into appropriate local services;
- Aftercare and peer support, including GamCare’s online Forum and Chatrooms;

GamCare is a source of local expertise on problem gambling and its impacts.

We can partner with local authorities to promote our services at no or low cost to improve the uptake of treatment and support and reduce the impacts of problem gambling in your area.

Engagement and Outreach

We understand how problem gambling develops in people’s lives, and we understand how to intervene before things get out of control.

Our engagement teams work to proactively connect with the gambling industry, schools, police and probation services to provide a local signpost for all services in the community seeking expert help for gambling related harm.

Our engagement services will:

- Provide a specific gambling outreach service embedded within your local community;
- Engage with stakeholders across Local Authorities, operating a no-wrong door policy to ensure anyone, at any stage of the development of a problem can be supported;
- Operate from local authority or other desired premises;
- Link service users directly into the GamCare treatment network where further support is needed.

Contact GamCare

020 7801 7000
info@gamcare.org.uk
www.gamcare.org.uk
1. SUMMARY

1.1 Attached as Appendix I is a list of Personal Licences that were revoked under delegated powers on 5 November 2018 and 7 November 2018 where the Personal Licenceholder failed to comply with the requirement to produce evidence of refresher training in terms of Section 87(3) of the Licensing (Scotland) Act 2005.

2. RECOMMENDATION

For Members Information
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<th>No:</th>
<th>Personal Licence Holder</th>
<th>Status</th>
<th>Date Revoked</th>
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<td>RC/1403</td>
<td>Kevin Barry Keenan</td>
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<td>Rachel McGlone</td>
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<td>Dominic Gibson</td>
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<td>Mark Kevin McClure</td>
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