



Renfrewshire

Community Safety

Partnership



Renfrewshire
Council

What do we do?

Our job is to make Renfrewshire a safer and cleaner place for people to live in, work in and visit.

We work with a range of partners, including:

- Police Scotland
- Scottish Fire & Rescue Service
- Renfrewshire Health and Social Care Partnership
- The Children's Reporter
- The Procurator Fiscal
- Engage Renfrewshire
- St Mirren FC

"Someone keeps dumping junk at the end of our lane. It's driving me crazy!"

Safer Renfrewshire

We deal with complaints about anti-social behaviour, such as:

- Neighbour disputes
- Drug dealing
- Domestic noise
- Youth disorder
- Vandalism
- Graffiti
- Dog nuisance
- Pest control

Do Your Bit

We investigate complaints about:

- Littering
- Dog fouling
- Breaches of the smoking ban
- Fly-posting
- Fly-tipping
- Vehicle engine idling and illegal emissions
- Abandoned vehicles

And we can issue fixed-penalty fines to people who cause these offences

We also help local groups to organise litter clean-ups and advise schools and community groups about issues such as litter, dog fouling and fly-tipping.

We provide residents and businesses with graffiti clean-up kits and advise them about disposing of their waste properly.

During the winter months, we also support local residents and groups to clear snow and grit pavements.

Please contact us on 0300 300 0380 should you require any information on community clean-ups.

"I got woken up again last night by the noise next door. It's driving me mad!"

Who are Renfrewshire Community Safety Partnership?

Wardens carry out patrols and respond to community safety and environmental crime issues throughout Renfrewshire.

Our operating hours:

Summer

Monday to Thursday, 8am–10pm
Friday to Saturday, 8am–12midnight
Sunday, 12noon–11pm

Winter

Monday to Thursday, 8am–10pm
Friday to Saturday, 8am–12midnight
Sunday, 11am–10pm

Animal Wardens investigate complaints about stray and nuisance dogs and work with other partners to deal with dangerous dogs.

Pest Control Officers carry out treatments on a range of pests.

They deal with complaints and offer information and general advice on: bed bugs, ants, beetles, woodlice and other household insects, rodents including mice and rats, wasps, cockroaches and fleas.

Further information and advice is available at www.renfrewshire.gov.uk/pestcontrol

Public Health Technicians investigate and addresses issues of household waste within private sector, owner occupied dwellings.

Mediators help neighbours who are having disputes to resolve their differences amicably.

Youth Officers work with young people involved in anti-social behaviour to reduce youth disorder, and raise awareness through school talks.

They also work with the Street Stuff youth project to divert young people into more meaningful activities.

For further information please visit www.renfrewshire.gov.uk/streetstuff

Investigators deal with serious cases of antisocial behaviour which have not been resolved by early intervention, including the private housing sector.

If the problem persists, legal options can be considered such as an Antisocial Behaviour Orders (ASBO) and eviction.

"My neighbour wants me to cut down a tree in my garden but I don't want to."

"There's dog dirt in the kids' swing park again. It's really annoying me!"

"My neighbours are having loud parties every night, I can't take it any more!"

Our **Investigators** will also investigate domestic noise complaints and if the noise exceeds permitted levels, a warning notice may be issued.

Failure to comply with a warning notice may result in a £100 fixed-penalty notice. The team can be reached Monday to Friday, 8.45am to 4.45pm (Friday to Saturday, 8pm to 4am on 07768 988186).

Useful Contact Numbers

Police Scotland:
101

Crimestoppers:
0800 555 111

Scottish Fire & Rescue Service:
0141 889 2222

Childline:
0800 11 11

Victim Support Renfrewshire:
0141 887 0328

Citizen's Advice Bureau:
0141 889 2121

Engage Renfrewshire:
0141 887 7707

Victim Support Renfrewshire:
0141 887 0328

Social Work out-of-hours
emergencies:
0800 811505

Always dial 999 in an emergency.



0300 300 0380 (choose option 1)

**For noise complaints Fri-Sat, 8pm–4am
call 0776 898 8186**

Keep this card handy
if you need to contact us.

Renfrewshire Council

Cotton Street

Paisley PA1 1BR

For further information or assistance please contact us on

Tel: **0300 300 0380**

Email: **customerservices.contact@renfrewshire.gov.uk**

Website: **www.renfrewshire.gov.uk**

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Friday and Saturday, 8am–12midnight

Sunday, 12noon – 11pm

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Monday to Thursday, 8am–10pm

Friday and Saturday, 8am–12midnight

Sunday, 11am–10pm

Do your bit for a
greener Renfrewshire

0300 300 0300

www.renfrewshire.gov.uk/doyourbit



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