



## Youth Justice – RaMPS Service Operational Plan

Strategic Objective	Key Activity	Lead Agency	Performance to National/Local priorities	Performance Target and Timescale	Outcome	Position as at October 2007
To provide a Restorative Justice Service to young people referred to Reporter, Children’s Hearing and Procurator Fiscal’s Dept on offence grounds. Essential and agreed criteria permitting.	To offer a restorative justice assessment using recognised assessment tools relevant to tiered intervention	RaMPS Service and where appropriate YP Support Workers/ Youth Crime Workers	National Standards for Scotland’s Youth Justice Services – Objective 4  Restorative Justice in the Children’s Hearing System Guidelines 2005	In 90% of cases referrers will receive a response within 10 working days re outcome of initial visit  November 2002 for Diversion tier and ongoing  January 2006 for Intervention tier	100% of the Young people referred on offence grounds are offered a restorative justice assessment          New service development now introduced to provide intervention to more serious and persistent offenders	266 referred in Nov 2005– July 2007  159 Participated at diversion tier  105 Non-participated at diversion tier 21 Denied Grounds 45 Refused Intervention 26 No role 12 No contact 1 Outwith area  17 referred at intervention tier; All agreed to participate with service

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Young people and their parents/carers to be contacted within 7 days of receipt of referral	To maintain systems in place which ensure speedy response in terms of challenging and addressing offending behaviour	RaMPS Service	National Standards for Scotland's Youth Justice Services  Restorative Justice in the Children's Hearing System Guidelines 2005	90% of young people referred will be contacted within 7 days of receipt of referral November 2002 and ongoing  New developments in service will also be subject to this objective	Early contact with young people and families to ensure assessment commences  Accurate records will be kept to offer explanation if this is not achieved	100% of young people were sent letter within 7 days of receipt of referral  97% received a visit within 7 days of receipt of referral  Where this was not possible 100% were recorded as client not available

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<p>To provide response to Reporter, Children's Hearing and Procurator Fiscals Department within 10 days of receipt of referral.</p>	<p>To maintain systems in place which ensure speedy response in terms of challenging and addressing offending behaviour</p> <p>Where additional information, i.e. - IARs are requested 20 days will be recognised as time interval required</p>	<p>RaMPS Service</p>	<p>National Standards For Scotland's Youth Justice Services</p> <p>Restorative Justice in the Children's Hearing System Guidelines 2005</p> <p>To provide reports to SCRA within recognised national blueprint standards as indicated in Time Interval 3</p>	<p>In a 100% of cases the referring agent should receive a response within 10 days. November 2002 and ongoing</p> <p>New developments in service will also be subject to this objective</p> <p>75% of IARs received will be provided within 20 working days</p>	<p>Referrer to receive a response on service provided or reasons for delay</p> <p>Delays in response will be recorded providing explanation</p> <p>To provide a speedy response to request for initial assessments</p> <p>Delays in response will be recorded providing explanation</p>	<p>In 98% of cases referred by the Reporter to the Children's Hearing/Procurator Fiscal received a response within 10 days of receipt of referral - where this was not achieved delay was as a result of customer not being available</p> <p>Reasons for delay recorded and reviewed and improvements agreed</p> <p>92% of IARs completed within 20 working days</p> <p>Reasons for delay recorded and reviewed and improvements agreed</p> <p>The referral was late in being allocated due to initially being referred to area team</p>

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Young People who are assessed as appropriate and agree to participate will be provided with an Action Plan which will be agreed and signed by all parties involved.	To use all information available to identify appropriate Action Plan which considers needs and deeds of young person.	RaMPS Service	National Standards for Scotland's Youth Justice Services	Assessments will be completed within 20 working days from commencement November 2002 and ongoing	100% of all young people who participate with programmed intervention will have an agreed Action Plan	98% of young people who agreed to participate received an initial assessment within 20 working days  98% agreed with and signed their individual Action Plan devised as a result of this assessment within 20 working days
To provide additional supports where necessary to prevent and divert young people away from offending.	To research and develop appropriate activity and leisure programmes that will engage with young people reduce offending behaviour.  To recruit, train, support volunteer befrienders.	RaMPS Service	National Standards for Scotland's Youth Justice Service	February 2003 and ongoing  Response to befriending applications within one working day will be 100%	Creative use of resources to enhance community safety and promote social inclusion  100% response rate	498 young people benefited from additional leisure provision  17 Active befrienders in operation (2 befrienders currently resting, 2 ended involvement)  4 befrienders currently training  31 new applications received 100% response rate

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To provide support to parents which will support and assist them to discharge their parental responsibilities. This will be offered either on an individual or group work basis.	To maintain and develop appropriate programmes to enable parents to appropriately parent their children.	RaMPS Service	National Standards for Scotland's Youth Justice Service.  Children's (Scotland) Act 1995  Antisocial Behaviour Act 2004	100% of parents who agree to participate will be offered support at the level appropriate to their situation November 2002 and ongoing          90% of parents who are referred for individual support will receive an initial visit within 10 days	100% of parents who agree to participate will be offered support at the level appropriate to their situation          Early contact with parents to provide information to enhance informed choices/decisions etc.	14 Groups operated providing places to parents - 129 parents  Individual Support provided to 40 parents  45 Parents did not complete/withdrew from support package       100% received an initial visit within 10 days of receiving referral
Victims of offences will be, where appropriate, provided with information and encouraged to participate with restorative justice action.	To ensure that victim awareness remains a primary focus of intervention taking full account of the impact offending has on victims	RaMPS Service	National Standards for Scotland's Youth Justice Services    Restorative Justice in the Children's Hearing System Guidelines 2005	Where an identified victim and young person agree RJ service is provided November 2002 and ongoing	100% of programmed intervention provided will include a victim awareness component       Every effort will be made to involve victims in process where possible	100% of all young people who participated in programmed intervention undertook VA programme    35 Victims agreed to be involved in RJ services

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Young people will be tracked at 3 month and 6 month intervals after intervention.	To assess and analyse impact of intervention on reducing reoffending.	RaMPS Service	National Standards for Scotland's Youth Justice Services	100% of all young people who agree to participate will be tracked. November 2002 and ongoing	100% of all young people who agree to participate will be tracked.	<p>Achieved</p> <p>Diversion 3 months: 142 6 months: 148</p> <p>Intervention 3 months: 16 6 months: 11</p>
To reduce the numbers of young people who reoffend at 9 months after intervention.	<p>To address and challenge offending behaviour.</p> <p>To provide minimum intervention to effect change</p> <p>To provide appropriate intervention to support and assist young person through the process of change.</p>	RaMPS Service	<p>National Standards for Scotland's Youth Justice Services</p> <p>Children (Scotland) Act 1995</p>	75% of all young people who participate in programmed work at Diversion tier will not have reoffended at 9 months, post intervention November 2002 and ongoing	<p>75% of young people who engage will not reoffend post diversion</p> <p>25% of young people who engage will not reoffend post intervention</p>	<p>89% of those tracked at 9 months had not reoffended post intervention</p> <p>67% of those tracked at 9 months had not reoffended post intervention</p>

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<p>Annual Reports will be published outlining outcomes and developments in service provision.</p>	<p>To maintain and develop accurate information systems which will reflect work carried out.</p> <p>To provide accurate statistical information which may provide analysis of crime, gaps in service and identify areas of priority risk.</p> <p>To ensure that this information is shared with all interested parties which may enhance community safety.</p>	<p>RaMPS Service</p>	<p>National Standards for Scotland's Youth Justice Services</p> <p>Restorative Justice in the Children's Hearing Service Guidelines 2005</p> <p>Community Safety Plan</p>	<p>Complete Annual Report by April 2006 November 2002 and ongoing</p> <p>Annual Report will now be provided in line with financial year by May 2007</p>	<p>Reporting systems are in place to ensure transparency in all aspects of service delivery.</p> <p>Quarterly reports are made available to recognised reporting body, i.e. - Youth Crime Team and are also available on request if required.</p> <p>To adopt the corporate timescale for reporting systems</p>	<p>Achieved</p> <p>Achieved</p> <p>Acheived</p>