

# Council contact details

All numbers start with **0141** unless otherwise stated

Customer Service Centre, Renfrewshire House, Cotton Street, Paisley PA1 1AN

Opening hours: 8am – 6pm, Monday – Friday

Main switchboard: 0141 842 5000 Fax: 0141 840 3335

## Customer Contact Centre

Opening hours: 8am – 8pm,  
Monday – Friday

Council Tax 842 4422  
council-tax.finit@renfrewshire.gov.uk

Housing repairs 842 4444  
interfinder@renfrewshire.gov.uk

Roads and lighting faults 842 4466  
roadfaults.contact@renfrewshire.gov.uk

Blue badges 842 4455

Concessionary travel card 842 4442

Education Maintenance Allowance 842 4488

Flooding 842 4466

Licensing 842 4499

Now let's talk money 842 4433

Payments 842 4400

Planning and transport 842 4445

Recruitment 840 3477

Recycling 842 4402

Registration 842 4441

School placement requests 840 3477

Special uplifts 840 3655

Textphone 889 2735

## Out-of-hours and emergency contact numbers

Homeless Standby Service (24 hours) 0800 811505

Housing repairs (8pm to 8am/weekends) 889 5296

Roads and lighting faults  
(8pm to 8am/weekends) 889 2314

Social Work (24 hours) 0800 811505

For enquiries about the Erskine Bridge,  
trunk roads and motorways:  
AMEY Infrastructure Services 0800 028 1414

For enquiries about road closures in Renfrewshire:  
Renfrewshire House 842 5813

## A-Z quick guide

### Advice Works (money and debt advice):

Johnstone	01505 382328
Paisley	887 7632
Renfrew	885 1188

Antisocial behaviour helpline 0800 169 1283

### Benefits:

Council Tax	
(Private housing and associations)	840 3940
Council Tax and Rent (Council tenants)	840 3060

Burials 840 3504

Business rates 842 5211

Business start-up 840 4040

Catering (Civic and Wedding) 840 3616

Childcare enquiries 01505 381011

Clean Renfrewshire 842 4448

Cleansing services 889 7995

Community councils 840 3147

Community hall bookings 01505 335550

### Community learning:

Linwood	01505 320573
Paisley	889 1110

Community toilet scheme 889 7995

Council and board meetings 840 3621/3493

Council house purchases 840 3648

District court 842 8110/8113

### Education:

Education Maintenance Allowance	842 4488
General enquiries	842 5663

Elections 840 3214

Electoral registration 842 5922

Environmental protection 840 3106

Flooding 840 4466

Food safety 840 3196

Football pitch bookings 01505 335550

Garden assistance 842 4448

Gas faults 847 6222

Graffiti removal 842 4448

Illegal dumping 842 4448

Legal enquiries 840 3230

Libraries 887 2723

Local Area Committees 840 3399

### Museums:

Paisley	889 3151
Renfrew	886 3149

Neighbourhood forums 840 3670

Paisley Arts Centre 887 1010

Parks 840 3615

Pest control 840 3106

Refuse collection 889 7995

Renfrewshire wardens 889 3499

Rent arrears 840 3062

Roads 842 5811/5822

School crossing patrols 840 3616

### Social work:

Headquarters	842 5957
Johnstone	01505 342300
Paisley	842 5151
Renfrew	886 5784

### Town halls:

Johnstone	01505 320012
Paisley	887 1007
Renfrew	886 3767

Trading standards 840 3184

Waste disposal 889 7995