

A directory of
Financial Inclusion Services
in Renfrewshire



Contents Page

Pages 5 to 12 – Money, debt and benefit advice

Advice Works	6
Renfrewshire Citizens Advice Bureau	8
Financial Advice and Benefits Service	9
Jobcentre Plus	10
Renfrewshire Council Customer Service Centre	11
Renfrewshire Council Customer Service Points	12

Pages 13 to 21 – Money, debt and benefit advice (specialist services)

Financial Inclusion Income Advisor (Cancer and Palliative Care), Advice Works	14
FLAIR Housing Association Welfare Rights Project	15
Reid Kerr College, Funding/Bursaries Dept	16
Renfrewshire Council, Customer Finance and Support Team	17
Targeted Advice Project (TAP), Advice Works	18
University of the West of Scotland, Funding and Advice Service.	19
Workforce Plus Equal Access Income Advisor, Advice Works	20

Pages 23 to 25 – Savings and affordable credit (credit unions)

Johnstone Credit Union Ltd.	22
Renfrewshire-Wide Credit Union.	23

Pages 27 to 29 – Affordable insurance

Renfrewshire Council Home Contents Insurance Scheme.	26
SFHA Diamond Insurance Scheme	27

Pages 31 to 36 – Other Services

Barnardos Paisley Threads.	30
Benefits Take Up Officer,	31
Financial Education Advisor, Advice Works	32
Homelessness Prevention Team, Renfrewshire Council.	33
Renfrewshire Law Centre	34



Money, debt and benefit advice

Advice Works



Address 8 Collier Street, Johnstone, PA5 8AR
 Telephone 01505 382 328
 Benefit and Debt Helpline 01505 381055
 Fax 01505 381 058
 Website www.renfrewshire.gov.uk/adviceworks

Services

- Assistance with state benefit claims including the completion of forms and help to request reviews or lodging appeals of benefit decisions.
 - Income maximisation service, including benefit checks and better-off calculations.
 - Representation at appeals including tax credit cases
 - Comprehensive money advice and representation service
- This list is not exhaustive, but gives an indication of the services Advice Works offers.

Opening hours

Monday	8.45am – 4.45pm	am – drop in, pm – appointment only
Tuesday	8.45am – 4.45pm	am – drop in, pm – appointment only
Wednesday	8.45am – 4.45pm	am – drop in, pm – appointment only
Thursday	8.45am – 4.45pm	am – drop in, pm – appointment only
Friday	8.45am – 3.00pm	appointment only
Weekend	Closed	

Note: Office closed first Thursday of each month for training

Details of outreach services

Location	Days	Times
Renfrewshire House	Monday, Tuesday and Friday	9.00am – 11am and 1pm – 3pm
Renfrew Health and Social Work Centre	Wednesday and Thursday	1pm – 3pm
Bridgewater Library	Friday	9am – 11am
Ferguslie Library	Tuesday	10am – 12noon (drop in) 1.30pm – 4.00pm (appointment only)

Advice Works



Details of outreach services (continued)

Location	Days	Times
Rivers Community Centre	Friday	9.30am – 12noon (appointment only)
Southend Action Centre	as required (by appointment)	

Additional services indicated by ✓

- Home visit service available ✓
- Wheelchair access ✓

Renfrewshire Citizens Advice Bureau



Address 45 George Street, Paisley, PA1 2JY
 Telephone 0141 889 2121
 Fax 0141 849 7116
 E-mail bureau@paisleycab.casonline.org.uk
 Website www.cas.org.uk

Services

- Specialist money advice
- Housing advisory service
- Full holistic advice service
- Outreach service by appointment only (please call 0141 840 6026 for an appointment)
- Armed Services Advice Project (please call 0141 840 6020 for an appointment)

Opening hours

Monday	10.00am – 1.00pm	Drop in	1.00pm – 3.30pm	appointment only
Tuesday	10.00am – 1.00pm	Drop in	1.00pm – 3.30pm	appointment only
Wednesday	10.00am – 1.00pm	Drop in	1.00pm – 3.30pm	appointment only
Thursday	10.00am – 1.00pm	Drop in	1.00pm – 3.30pm	appointment only
Friday	Closed			
Weekend	Closed			

Details of outreach services

Location	Days	Times
Johnstone Neighbourhood Office	Monday and Wednesday	2.00pm – 4.00pm (appointment only)
Renfrew Community Library	Monday, Wednesday and Friday	10.00am – 12noon (appointment only)
Erskine Community Library	Tuesday and Thursday	10.00am – 12noon (appointment only)

Additional services indicated by ✓

- Home visit service available ✓
- Wheelchair access ✓

Financial Advice and Benefits Service



(Working partnership between Renfrewshire Council and the Pensions Service)

Telephone 0141 842 5268
 E-mail bentujw.fit@renfrewshire.gov.uk

Services

We offer home visit service to pensioners in the Renfrewshire area. We advise on and help with completion of the following benefit forms:

- Council tax and housing benefit
- Pension Credit
- State Pension
- Attendance Allowance/ Disability Living Allowance
- Carers Allowance
- Bereavement benefit
- Social Fund advice

We also refer onto other services including occupational therapy, home safety (Police and Fire) and Carer's support.

Additional services indicated by ✓

- Home visit service available ✓
- Wheelchair access ✓

Jobcentre Plus

Website www.jobcentreplus.gov.uk



Services

- Benefit payments
 - Access to advisers
 - Access to job points
 - Access to training
 - Benefit advice
 - In work benefit advice
- All above are dependant on customers circumstances

Local branches

- 49a High Street, Paisley PA1 2AN. Telephone: 0141 800 2000
- 5 High Street, Renfrew PA4 8QL. Telephone: 0141 800 6800
- 11 Floors Street, Johnstone PA5 8QT. Telephone: 01505 405700

Opening hours

Monday	9.00am – 5.00pm	Appointment or drop in
Tuesday	9.00am – 5.00pm	Appointment or drop in
Wednesday	10.00am – 5.00pm	Appointment or drop in
Thursday	9.00am – 5.00pm	Appointment or drop in
Friday	9.00am – 5.00pm	Appointment or drop in
Weekend	Closed	

Details of outreach services

Location	Days	Times
Renfrewshire Council Customer Service Centre, Cotton Street, Paisley	Monday	10.00am – 2.00pm
Paisley Threads, 43 Canal St, Paisley	Friday	11.00am – 1.00pm
Paisley Partnership Regeneration Company, 10 Falcon Crescent, Paisley	Friday	10.00am - 4.00pm

Additional services indicated by ✓

Home visit service available

Wheelchair access ✓

Renfrewshire Council Customer Service Centre

Address Renfrewshire House, Cotton Street,
Paisley, PA1 1AY

Website www.renfrewshire.gov.uk



Services

- Advice on paying rent
- Methods of paying rent
- Repayment arrangements for current and former tenants
- Housing benefit advice and advice on other state benefits
- Council tax benefit enquiries and advice
- Low level financial advice

Opening hours

Monday	8.00am – 6.00pm	Drop in
Tuesday	8.00am – 6.00pm	Drop in
Wednesday	8.00am – 6.00pm	Drop in
Thursday	8.00am – 6.00pm	Drop in
Friday	8.00am – 6.00pm	Drop in
Weekend	Closed	

Additional services indicated by ✓

Home visit service available ✓

Wheelchair access ✓

Renfrewshire Council

Customer Service Points

Website www.renfrewshire.gov.uk



Services

- Advice on paying rent
- Methods of paying rent
- Repayment arrangements for current and former tenants
- Housing benefit advice and advice on other state benefits
- Council tax benefit enquiries and advice
- Low level financial advice

Customer Service Points

Renfrew Neighbourhood Office, Renfield Street, Renfrew PA4 8RN

Johnstone Neighbourhood Office,
Floorsburn House, Floors Street, Johnstone PA5 8TN

Opening hours

Monday	8.45am – 4.45pm	Drop in
Tuesday	8.45am – 4.45pm	Drop in
Wednesday	8.45am – 4.45pm	Drop in
Thursday	8.45am – 4.45pm	Drop in
Friday	8.45am – 3.55pm	Drop in
Weekend	Closed	

Additional services indicated by ✓

Home visit service available ✓

Wheelchair access ✓

Money, debt and benefit advice (specialist services)

Financial Inclusion Income Advisor (Cancer and Palliative Care), Advice Works



Target Group Individuals with cancer or receiving palliative care
 Contact Gillian Campbell
 Address 8 Collier Street, Johnstone PA5 8AR
 Telephone 01505 382328
 Fax 01505 381058
 E-mail gillian.campbell@renfrewshire.gsx.gov.uk

Services

Benefit advice for people who have a cancer or palliative care diagnosis in Renfrewshire. Offers assistance with:

- Complete benefit checks
- Advise on benefit entitlement
- Income maximisation
- Assistance to complete all benefit forms
- Lodge appeals against benefit decisions
- Provide representation at benefit tribunals
- Provide debt management and money advice
- Encourage clients to take up council home contents insurance scheme

Opening hours

Monday	8.45am – 4.45pm	Appointment
Tuesday	8.45am – 4.45pm	Appointment
Wednesday	8.45am – 4.45pm	Appointment
Thursday	8.45am – 4.45pm	Appointment
Friday	8.45am – 3.55pm	Appointment
Weekend	Closed	

Note: Not in office at all times due to client base, phone for appointment.

Details of outreach services

Location	Days	Times
Renfrew Library	Tuesday and Thursday	1.00pm – 4.00pm
The Accord, Gleniffer Outreach, 77 Renfrew Road, Paisley	Wednesday	10.00am – 1.00pm

Additional services indicated by ✓

- Home visit service available ✓
- Wheelchair access ✓

FLAIR Housing Association Welfare Rights Project



Target Group FLAIR housing association tenants
 Address Linstone Housing Association,
 32 Burnbrae Avenue, Linwood, PA3 3DD
 Telephone 01505 382383
 Fax 01505 382384
 E-mail general@linstone.co.uk

Services

General welfare rights service to tenants including:

- Benefit Enquiries
- Income Maximisation
- Complete Benefit Checks
- Representation at Reviews / Appeals
- Completion of Benefit Forms
- Access to SFHA Diamond Insurance Scheme (Affordable contents insurance for housing association tenants)

Opening hours

Monday	9.00am – 4.30pm	Appointment or Drop in
Tuesday	9.00am – 4.30pm	Appointment or Drop in
Wednesday	9.00am – 4.30pm	Appointment or Drop in
Thursday	9.00am – 4.30pm	Appointment or Drop in
Friday	9.00am – 4.30pm	Appointment or Drop in
Weekend	Closed	

Note: Majority of appointments are arranged as home visits

Details of outreach services

N/A

Additional services indicated by ✓

- Home visit service available ✓
- Wheelchair access ✓

Reid Kerr College, Funding/Bursaries Dept



Target Group	Potential and existing Reid Kerr College students
Contact	Audrey Manning
Address	Renfrew Road, Paisley, PA3 4DR
Telephone	0141 581 2222
E-mail	amanning@reidkerr.ac.uk
Website	www.reidkerr.ac.uk

Services

- Financial advice to students on the type of funding they are eligible to apply for while attending College i.e. Bursaries; EMAs; Housing; Hardship; Childcare; and SAAS.
- We can also offer a link to other support services

Renfrewshire Council, Customer Finance and Support Team



Target Group	Council Tenants experiencing problems with their current or former tenancy rent and dedicated advice to new tenants over 25.
Address	Renfrewshire House, Cotton Street, Paisley PA1 1JD
Telephone	Freephone 0800 085 9126
Fax	0141 840 3606
E-mail	customerfinance.hps@renfrewshire.gov.uk
Website	www.renfrewshire.gov.uk

Services

- Help make an agreement to repay debt, based on your disposable income
- Give advice on setting up a standing order with your bank
- Help to complete housing benefit forms and advise how much rent to pay
- Give advice if circumstances change (your job, reduced income, change of benefits)
- Help to arrange direct deductions from welfare benefits towards arrears
- Help with understanding the costs of setting up a tenancy
- Advice on managing money, household budgeting and benefit entitlement for tenants

Opening hours

Monday	8.30am – 2.00pm	Drop in
Tuesday	8.30am – 2.00pm	Drop in
Wednesday	8.30am – 2.00pm	Drop in
Thursday	8.30am – 2.00pm	Drop in
Friday	8.30am – 2.00pm	Drop in
Weekend	Closed	

Details of outreach services

Location	Days	Times
N/A		

Additional services indicated by ✓

- Home visit service available
- Wheelchair access ✓

Opening hours

Monday	8.45am – 4.45pm	Appointment or Drop In
Tuesday	8.45am – 4.45pm	Appointment or Drop In
Wednesday	8.45am – 4.45pm	Appointment or Drop In
Thursday	8.45am – 4.45pm	Appointment or Drop In
Friday	8.45am – 3.55pm	Appointment or Drop In
Weekend	Closed	

Note: for drop in enquiries see Customer Service Centre for details

Additional services indicated by ✓

- Home visit service available ✓
- Wheelchair access ✓

Targeted Advice Project (TAP), Advice Works



Target Group Individuals living in Renfrewshire's
SIMD areas

Address 8 Collier Street, Johnstone, PA5 8AR

Telephone 01505 382328

Fax 01505 381058

Services

Offers benefits and debt advice to individuals living in regeneration areas within Renfrewshire. Areas include:
Johnstone West, Foxbar, Glenburn, Thrushcraigs, Blackhall, Millarston, Ferguslie, West End, Cart Corridor, Gallowhill and Moorpark.

Details of outreach services

Location	Days	Times
Ferguslie Library, Paisley	Tuesday	10.00am – 12.00noon (Drop in) 1.30pm – 4.00pm (by appointment)
Rivers Community Centre, Paisley	Friday	9.30am – 12noon (by appointment)
South End Action Centre, Paisley	As required	by appointment

Additional services indicated by ✓

Home visit service available ✓
Wheelchair access ✓

University of the West of Scotland, Funding and Advice Service



Target Group Potential and existing students of the University of
the West of Scotland

Address High Street, Paisley, PA1 2BE

Telephone 0141 848 3803

Fax 0141 848 3804

Services

Provides advice and guidance to potential and existing students relating to student funding, welfare issues, tax credits, C.S.A related issues and academic appeals (Mitigation and Programme Panel).

Offers Funding and Advice Action Groups for existing students:

- Funding and Money Management
- Writing Buddies
- Trust Funds – additional sources of funding
- Parenting-v-Higher education

Administers the U.K. Student Fund (Hardship and Childcare funds).

Opening hours

Monday	8.45am – 4.45pm	Drop in or appointment
Tuesday	8.45am – 4.45pm	Drop in or appointment
Wednesday	8.45am – 4.45pm	Drop in or appointment
Thursday	8.45am – 4.45pm	Drop in or appointment
Friday	8.45am – 4.45pm	Drop in or appointment
Weekend	Closed	

Details of outreach services

Location	Days	Times
N/A		

Additional services indicated by ✓

Home visit service available
Wheelchair access ✓

Workforce Plus Equal Access Income Advisor, Advice Works



Target Group Clients with barriers to employment
 Contact Carol Lawther
 Address 8 Collier Street, Johnstone, PA5 8AR
 Telephone 01505 382328
 Fax 01505 381058
 E-mail carol.lawther@renfrewshire.gsx.gov.uk

Services

Assist clients to enable them to enter the labour market and to overcome any barriers. Assistance given with:

- Better Off Calculations to show how much they will be due on starting work and assisting them with the transition from benefits to wage income
- Debt Advice and negotiating repayments with creditors
- Assist to claim in-work benefits such as tax credits and Housing and Council Tax benefits

Clients must be registered with Renfrewshire Workforce Plus to access the Equal Access Income Advisors. For more information call Freephone 0800 917 3081.

Opening hours

Monday	8.45am – 4.45pm	Visits arranged by appointment
Tuesday	8.45am – 4.45pm	Visits arranged by appointment
Wednesday	8.45am – 4.45pm	Visits arranged by appointment
Thursday	8.45am – 4.45pm	Visits arranged by appointment
Friday	8.45am – 3.55pm	Visits arranged by appointment
Weekend	Closed	

Details of outreach services

Location	Days	Times
Various surgeries throughout Renfrewshire, please contact for details.		

Additional services indicated by ✓

- Home visit service available ✓
- Wheelchair access ✓



Saving and affordable credit (Credit Unions)

Johnstone Credit Union Ltd

Address 26 Church Street, Johnstone, PA5 8DU
 Telephone 01505 327148
 Fax 01505 382132
 E-mail enquiries@johnstonecu.co.uk
 Website www.johnstonecu.co.uk



Services

- Low cost loans
- Adult and junior savings accounts
- Death benefits
- Revolving credit

Opening hours

Monday	9.15am – 3.00pm	Drop in
Tuesday	9.15am – 3.00pm	Drop in
Wednesday	9.15am – 3.00pm	Drop in
Thursday	9.15am – 3.00pm	Drop in
Friday	9.15am – 6.00pm	Drop in
Saturday	9.15am-12 noon	Drop in

Details of outreach services

Location	Days	Times
Bridge of Weir Library	Friday	10.00am to 12.30pm

Additional services indicated by ✓

Home visit service available
 Wheelchair access ✓

Renfrewshire-Wide Credit Union

Address 39 High Street, Paisley, PA1 2AF
 Telephone 0141 889 7442
 Fax 0141 848 6813
 E-mail info@rwcu.co.uk
 Website www.rwcu.org.uk



Services

- Adult and junior savings
- Loans
- Free Life Assurance
- Deposits protected
- General insurance (motor, life, travel, home)

Opening hours

Monday	9.30am – 4.30pm	Appointment or drop in
Tuesday	9.30am – 4.30pm	Appointment or drop in
Wednesday	9.30am – 4.30pm	Appointment or drop in
Thursday	9.30am – 4.30pm	Appointment or drop in
Friday	9.30am – 4.30pm	Appointment or drop in
Saturday	10.00am – 12noon	

Details of outreach services

Location	Days	Times
Renfrew Office, 52 High St, Renfrew	Monday - Saturday Wednesday Tuesday and Friday	10.00am -12 noon 6.30pm -7.30pm 2.00pm - 4.00pm
Linwood Community Centre	Thursday	7.30pm - 8.30pm
Tweedie Hall, Linwood	Monday and Friday	10.30am -11.30am
Bargarran Community Centre, Erskine	Thursday	4.00pm -7.30pm
Tannahill Centre, Paisley	Tuesday	10.00am – 12 noon

Additional services indicated by ✓

Home visit service available ✓
 Wheelchair access ✓



Affordable insurance

Renfrewshire Council Home Contents Insurance Scheme



Available to Renfrewshire Council tenants

Note: Individuals should contact their local housing office or customer service point where they will be given a booklet detailing insurance cover and cost.

Services

- Affordable contents insurance scheme available to council tenants.
- The scheme has no excess clause.
- Premiums are paid each month or week along with the individuals rent payment
- Weekly payments start at 75p per week for non pensioners and 50p for pensioners (over 60)
- The individual's rent account has to be paid up to date for the insurance to remain valid

Local Housing Offices

- Paisley Housing Office. Telephone: 0141 840 3053
- Johnstone and Villages Housing Office. Telephone: 01505 342 250
- Renfrew Housing Office. Telephone: 0141 886 3344

Opening hours

Monday	8.45am – 4.45pm	Appointment or drop in
Tuesday	8.45am – 4.45pm	Appointment or drop in
Wednesday	8.45am – 4.45pm	Appointment or drop in
Thursday	8.45am – 4.45pm	Appointment or drop in
Friday	8.45am – 3.55pm	Appointment or drop in
Saturday	Closed	Appointment or drop in

Customer Service Centre, Cotton Street, Paisley

Monday – Friday	8.00am – 6.00pm	Drop in
-----------------	-----------------	---------

Additional services indicated by ✓

- Home visit service available ✓
- Wheelchair access ✓

SFHA Diamond Insurance Scheme



Available to FLAIR Housing Association tenants
 Available from FLAIR Housing Associations
 Contact details FLAIR Housing Association
 Financial Advice Project
 Address Linstone Housing Association,
 32 Burnbrae Avenue, Linwood, PA3 3DD
 Telephone 01505 382383
 Fax 01505 382384
 E-mail general@linstone.co.uk

Services

- Affordable contents insurance scheme available to FLAIR Housing Association tenants.
- The scheme has no excess clause.

FLAIR Financial Advice Project

Opening hours

Monday	9.00am – 4.30pm	Appointment or Drop in
Tuesday	9.00am – 4.30pm	Appointment or Drop in
Wednesday	9.00am – 4.30pm	Appointment or Drop in
Thursday	9.00am – 4.30pm	Appointment or Drop in
Friday	9.00am – 4.30pm	Appointment or Drop in
Weekend	Closed	

Note: Majority of appointments are arranged as home visits

Details of outreach services

N/A

Additional services indicated by ✓

- Home visit service available ✓
- Wheelchair access ✓



Other services

Barnardos Paisley Threads

Address 4 Lochfield Road, Paisley, PA2 7RG
Telephone 0141 884 6696



Services

- Services for young people and young parents aged 16-21. Service provides support with tenancy, parenting and returning to education, training and employment.
- Support also given on accessing and applying for benefits and grants

Opening hours

Monday	1.00pm – 3.00pm	Appointment only
Tuesday		
Wednesday	1.00pm – 3.00pm	Appointment only
Thursday		
Friday	10.00am – 1.00pm	Appointment only
Saturday	Closed	

Details of outreach services

Location	Days	Times
N/A		

Additional services indicated by ✓

- Home visit service available ✓
- Wheelchair access ✓

Benefits Take Up Officer, Renfrewshire Council

Contact Tracey Graham/June Reid
Address Renfrewshire House, Cotton Street, Paisley, PA1 1AD
Telephone 0141 842 5268
Fax 0141 842 5213
E-mail bentujw.fit@renfrewshire.gov.uk
Website www.renfrewshire.gov.uk



Services

- Attend community groups/events to encourage take up of benefits
- Will refer to Benefit Officers who can give advice and information on benefits and who can help individuals with paperwork, verify and collect supporting evidence

Opening hours

Monday	8.45am – 4.45pm	Telephone enquires only
Tuesday	8.45am – 4.45pm	Telephone enquires only
Wednesday	8.45am – 4.45pm	Telephone enquires only
Thursday	8.45am – 4.45pm	Telephone enquires only
Friday	8.45am – 3.55pm	Telephone enquires only
Saturday	Closed	

Details of outreach services

Location	Days	Times
Customer Services Centre	Monday – Friday	8.00am – 6.00pm
Joint Working Team (FAB), Lonend Paisley	Monday – Thursday Friday	8.45am – 4.45pm 8.45am – 3.55pm
Housing and Council Tax Benefits (various locations)	Monday – Thursday Friday	8.45am – 4.45pm 8.45am – 3.55pm

Note: Contact Tracey or June before referring client on to outreach services

Additional services indicated by ✓

- Home visit service available ✓
- Wheelchair access ✓

Financial Education Advisor, Advice Works



Contact	Denise Laird
Address	8 Collier Street, Johnstone, PA5 8AR
Telephone	01505 382328
Fax	01505 381058
E-mail	adviceworks@renfrewshire.gov.uk
Website	www.renfrewshire.gov.uk/adviceworks

Services

The project offers both formal and informal workshops/sessions covering the following topics:

- Different types of Bank Accounts
- Opening Bank Accounts and the identification required
- Credit and Interest Rates
- Debt Management and Budgeting
- Credit Unions
- Saving for Success
- Shopping around
- Employment and earnings
- Tax and National Insurance
- Advice and support available

Note: This project provides financial education sessions to groups of individuals across Renfrewshire on request.

Homelessness Prevention Team, Renfrewshire Council



Address	Housing Advice and Homeless Services, 15 Abercorn Street, Paisley PA3 4AA
Telephone	0141 842 3060
E-mail	preventionteam.hps@renfrewshire.gov.uk

Services

- Intervention for households threatened with eviction or repossession or those with rent or mortgage arrears and being taken to court
- Advice, assistance and support to households living in social rented housing, private tenancies and owner occupied homes to encourage tenancy sustainment and prevent crisis homelessness.
- Maintain contact with households at risk of crisis homelessness
- Make contact with and assist households unable to avoid eviction

Opening hours

Monday	8.45am – 4.45pm	Appointment only
Tuesday	8.45am – 4.45pm	Appointment only
Wednesday	8.45am – 4.45pm	Appointment only
Thursday	8.45am – 4.45pm	Appointment only
Friday	8.45am – 3.55pm	Appointment only
Weekend	Closed	

Details of outreach services

Location	Days	Times
Varies, depending on need		

Additional services indicated by ✓

- Home visit service available
- Wheelchair access (dependant on location) ✓

Opening hours

Monday	8.45am – 4.45pm	Appointment only
Tuesday	8.45am – 4.45pm	Appointment only
Wednesday	8.45am – 4.45pm	Appointment only
Thursday	8.45am – 4.45pm	Appointment only
Friday	8.45am – 3.55pm	Appointment only
Weekend	Closed	

Details of outreach services

Location	Days	Times
N/A		

Additional services indicated by ✓

- Home visit service available ✓
- Wheelchair access ✓

Renfrewshire Law Centre

Address 65-71 George Street, Paisley, PA1 2JY
 Telephone 0141 561 7266
 Fax 0141 561 7164
 E-mail jon@paisleylawcentre.co.uk
 Website www.rlclaw.co.uk



Services

- Free specialist professional legal advice (housing, eviction, debt, benefits, social welfare, consumer rights, employment law, etc)
- Free specialist professional legal representation in courts and tribunals (Sheriff Court, Court of Session, Employment Tribunal etc)
- Helpdesk at Paisley Sheriff Court (Friday, 8.30am-9.30am)
- Free telephone advice line (Monday-Thursday, 10am-11am)
- Legal advice to local community organisations
- Legal training

Opening hours

Monday	9.00am – 1.00pm and 2.00pm to 5.00pm	Appointment only
Tuesday	9.00am – 1.00pm and 2.00pm to 5.00pm	Appointment only
Wednesday	9.00am – 1.00pm and 2.00pm to 5.00pm	Appointment only
Thursday	9.00am – 1.00pm and 2.00pm to 5.00pm	Appointment only
Friday	9.00am – 1.00pm and 2.00pm to 4.30pm	Appointment only
Friday (Sheriff Court)	8.30am – 9.30am	Drop in
Weekend	Closed	

Additional services indicated by ✓

Home visit service available ✓

Wheelchair access ✓



December 2011

Up to date copies of the directory can be found at

www.renfrewshire.gov.uk/nltm