

Stick a
stamp
here

Renfrewshire Mediation Service
Renfrewshire Council
28 Burnbrae Avenue
Linwood
PA3 3DD

What do I do next?

Fill in the attached form and send it to us or call us on the number shown below.

A mediator from the team will talk to you about what happens next and answer any questions you may have.

Renfrewshire Mediation Team -

01505 331472



Renfrewshire Neighbour Mediation Service



**Sorting problems
Solving differences**



We are offering a mediation service to all residents in the Renfrewshire area.

The mediation team helps neighbours who are having disputes to sort out their differences.

The team was set up in January 2002 and has been extremely successful in helping neighbours improve their quality of life and enjoyment of their homes.

We have trained mediators who are committed to providing a quality service to meet your needs.

All we ask is that you show that you are willing to sort the situation out.

What is mediation?

Mediation helps you to discuss and sort out your differences with your neighbours and reach an agreement together.

Mediation is free, voluntary and confidential.



Who are the mediators?

Mediators are trained to help you communicate and reach agreements with your neighbours.

They are independent and will not take sides.

How does mediation work?

Mediators will visit anyone involved in a dispute. This will be your chance to express your feelings and concerns to the mediators. The mediators will then explain the full process and how mediation works. They will act as 'go-betweens' or arrange for you to meet your neighbours on neutral ground such as a local school or community centre.

What are the benefits of mediation?

Mediators will help you to decide how to move forward to a better situation.

Any agreements made will be your own and you will decide on the terms of the agreement.

Your name

Address

Phone