

Supported Carers Service

Development Plan 2018/19

OUTCOME	ACTION	RESPONSIBILITY
Increase the integration of The Supported Carers Service within Throughcare	<ul style="list-style-type: none"> • Discuss any themes arising from placements in Throughcare Team Meetings. • Joint visits between Throughcare and Supported Carer staff. • Relocate the Supported Carers Social Worker to the Throughcare Team Office. 	Operations Manager / Senior resource Worker for Throughcare / Social Worker from Supported Carers
Increase young people and carers awareness of groups/supports available at St James	<ul style="list-style-type: none"> • Discuss with colleagues. • Promote St James resources in twice yearly Newsletter and at home visits. • Views of young people and workers will be gathered as part of the assessment process. • Look into use of Social Media as a tool for raising awareness. 	Service Manager/ Social Worker from Supported Carers
To increase the number of young people in positive employment/education destinations.	<ul style="list-style-type: none"> • Discuss at Throughcare Team Meetings. • Liaise with Throughcare Workers • Support carers to promote positive destinations via the assessment process. Carer's views and young person's view will be clear. 	Operations Manager / Senior Resource Worker for Throughcare / Social Worker from Supported Carers
Ensure that Supported Carers have the capacity to care for Care Leavers	<ul style="list-style-type: none"> • Review training history of carers and create training opportunities for carers. • Access internal training for carers and 	Operations Manager / Social Worker from Supported Carers / Training

	<ul style="list-style-type: none"> develop specific training when required. To make CSE training available for carers. Look into online training for carers. 	
Improve communication and participation of carers and young people in service	<ul style="list-style-type: none"> Produce a Supported Carers Newsletter; twice yearly which will be available to the public and carers. Look into the use of Skype for reviews. Make supported carers more visible to the public via web based information. Look into the appropriate use of social media. 	Social Worker from Supported Carers / IT
Increase support networks for carers	<ul style="list-style-type: none"> Event to be held inviting carers at Central location. Carers to be consulted about support needs at event. Make carers aware of support networks in their area by signposting/developing links in local area. 	Social Worker from Supported Carers
To look at developing a respite service for supported carers service.	<ul style="list-style-type: none"> Consider suitability of all new applicant enquiries for respite as well as supported carers suitability. Existing supported carers being used in respite / emergency situations where possible. 	Operations Manager // Social Worker from Supported Carers
To maintain placements under continuing care responsibilities.	<ul style="list-style-type: none"> To liaise closely with area team and Throughcare workers to allow for early planning of continuing care placements. Continuing care plans to be agreed before young person's 18th birthday via pathways assessment. 	Operations Manager / Social Worker from Supported Carers
Young people have opportunities to influence the development of the service.	<ul style="list-style-type: none"> To support young people to attend the Champions board. Encouraging young people to attend Supported Carer panels. To analyse information provided by young people at panels and carer reviews. 	Operations Manager / Social Worker from Supported Carers

	<ul style="list-style-type: none"> • Young people have access to advocacy services and 'Who Carers' workers. • Views of young people are highlighted in the assessment process. • Throughcare workers incorporate views into care plans. • All information collated by Supported Carer will be visible on CCM and Information at work (electronic filing systems). • All young people are aware of development plan and consulted via newsletter and web based information systems. 	
<p>To ensure that the Supported carers service is working closely with Residential Services and Whole Systems.</p>	<ul style="list-style-type: none"> • Regular liaison meetings with Residential Manager, Whole Systems and Throughcare Services. • Regular discussions with all involved 3rd party, voluntary and involved agencies. 	<p>Operations Manager / Service Managers / Senior Social Workers</p>